
2019 ANNUAL REPORT



OWEN SOUND POLICE SERVICE



Owen Sound
Chief of Police



Community Partners

The 2019 Annual Report provides an opportunity to look back over the past year and reflect on the accomplishments and change that occurred. Starting as your new Chief in January 2019, I soon learned that change and opportunities for growth for the Service would highlight the coming year.

One thing I quickly realized was just how dedicated the members of the Police Service are and how in tune they are with what's happening in the community that many members of the public don't see. Several of those dedicated members retired from the Police Service or moved on to other opportunities and we wish them well. This also created an opportunity to hire several members who have brought new energy and ideas to the Service.

One new initiative I would like to highlight is the introduction of the Mobile Mental Health and Addictions Response Team, a partnership with the Canadian Mental Health Association Grey-Bruce in order to provide better treatment options for those in our community experiencing a mental health crisis.

The Service continues to offer the citizens of Owen Sound the most effective method of delivering the police services they expect and deserve while at the same time providing those services in the most cost-efficient manner possible. As a Service we will continue to look for ways to improve the value we provide to the community.

Chief Craig Ambrose

Vision, Mission and Values

OUR VISION Working with our community to be the best

OUR MISSION The Owen Sound Police Service, as a dedicated partner, is committed to ensuring a safe community.

OUR VALUES We value our community and our people through:

INTEGRITY – by serving with respect, honesty & accountability

DEDICATION – by fostering a commitment to well-being, growth & inclusivity

LEADERSHIP – by motivating & inspiring a vision for the future

TEAMWORK – by empowering the contributions & opinions of others

INNOVATION – by encouraging progressive ideas & solutions

COMMUNITY PARTNERS

I am pleased to introduce the 2019 Annual Report on behalf of the Board of The Owen Sound Police Service.

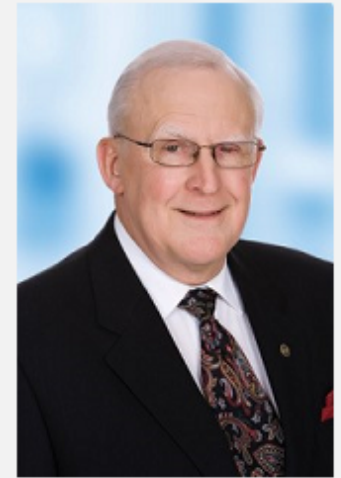
The Owen Sound Police Service began in 1857 with the appointment of the first Chief Constable and has continuously served the citizens of Owen Sound for the past 162 years.

2019 began with the appointment of Chief Craig Ambrose, following an intensive national search. Before joining the Service, Chief Ambrose had an impressive 30-year career with the Waterloo Regional Police Service bringing with him a wealth of experience in virtually all aspects of policing as well as service on Provincial and National policing committees and associations.

The 2019 Annual Report reflects the many accomplishments of the Service and provides extensive information and statistics for your review.

I would like to thank the sworn and civilian members of the Service for their utmost dedication, professionalism and hard work. Through your efforts we have not only met, but exceeded our goals as set out in the Business Plan.

Garth A. H. Pierce, Chairman



Chair,
Owen Sound
Police Services
Board



Community Partners

OSPS Jurisdiction

Owen Sound City Population:	21,341
Policing Jurisdiction In Sq. Km:	23.69
Total Linear Street Km:	133
Total Number Of Households:	8,900

OSPS Staffing

1 Chief 1 Inspector Operations 1 Inspector Administration 1 Executive Assistant to OSPS & PSB
1 Director of Civilian Services 1 Director of Information Technology 1 F-T Information Technology
1 Director of Corporate Services 1 P-T Financial Coordinator

POLICE OFFICERS

37 FULL-TIME
5 PART-TIME

9-1-1 COMMUNICATIONS

DISPATCHERS
8 FULL-TIME
8 PART-TIME
SWITCHBOARD
2 FULL-TIME

DATA & RECORDS SECURITY

5 FULL-TIME
5 PART-TIME

SPECIAL CONSTABLES

12 PART-TIME
2 FULL-TIME

First Responders

4 platoons

24 hour cycle

7 days a week

12 hour shifts

Dispatch & Data

4 platoons / 24 hour cycle

7 days a week / 12 hour shifts

Peak times- Day and Afternoon volume coverage

Calls For Service

16,592 calls for service in 2019*

15,653 calls for service in 2018*

Charges Laid

Year	Total Charges	Adult Males	Adult Females	Young Offender Males	Young Offender Females
2019	2107	1575	435	85	12
2018	1904	1302	382	211	9

*manual calculations may be subject to minor variances.

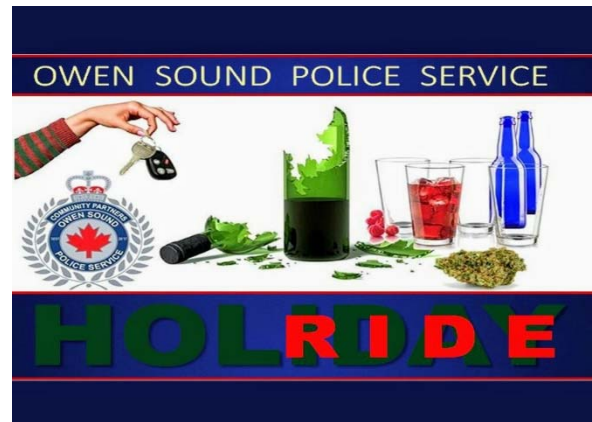
R.I.D.E

14,417 Vehicles Stopped

297 Hours

93 Offences

36 Impaired Driving Charges



OIPRD



In 2019, two complaints were received by the OIPRD. One of these complaints was in relation to officer conduct and one in relation to service. There were no complaints related to policy. Both complaints were sent back to the police service by the OIPRD and were found to be unsubstantiated

CRIMINAL INVESTIGATIONS

The Bureau works in conjunction with, and provides highly skilled investigative support to our Frontline First Responders.

The Bureau is comprised of three units; Criminal Investigations, Drugs and Intelligence and Forensic Identification & Property Management. There are four investigators and one Special Constable within the Bureau which is supervised by a Detective Sergeant. Members of the Bureau utilize various investigative strategies to successfully conduct investigations and fulfill unit goals.

Criminal Investigations

Detectives in this unit conduct investigations into a variety of criminal offences including assaults, sexual assaults, weapons related offences, property crime, frauds, arson and crimes involving computer technology including the distribution of intimate images and cyber bullying.

2019 – Major Incidents

- May- Man charged after he broke into a residence and brutally attacked a family dog with an axe while the owners were away. The dog succumbed to its injuries.

- July- Man charged with multiple counts of Mischief to Religious Property after the Owen Sound Muslim Association Mosque was vandalized on consecutive nights.
- September- Couple charged with Fraud Over \$5,000 after an investigation revealed that they stole the entirety of their child's college fund. The account was funded entirely by the victim through employment since she was fifteen years old.
- November- Man charged with Voyeurism and Mischief- Interfere with Lawful Enjoyment of Property after an investigation revealed that he had set up a covert video camera in a heat vent which afforded him a view of a neighbouring tenant's washroom.

Drugs and Intelligence

The Drug Unit investigates drug offences including the possession and trafficking of controlled substances. Information is shared amongst other police agencies through membership in the Criminal Intelligence Service of Ontario. This unit executes numerous search warrants throughout the year and works joint forces operations with neighbouring policing agencies. The Drug and Intelligence Unit operated in 2019 with one Detective Constable overseeing investigations with assistance being provided by members of the Criminal Investigations Bureau.

In 2019, drug investigations focused on the trafficking and abuse of Fentanyl and crystal methamphetamine. Fentanyl is highly toxic and believed to be responsible for several overdose incidents, both fatal and non-fatal, over the year. In 2019, police seized Fentanyl, cocaine, crystal methamphetamine, heroin, cannabis, cannabis resin including 'shatter' and Oxycodone.

2019 - Noteworthy Drug Investigations

- March- An Owen Sound couple was arrested by the Drug Unit after obtaining a supply of highly toxic blue Fentanyl. Several overdose incidents were believed to have been connected to the source of the Fentanyl at that time. Guelph Police and Toronto Police continued to investigate persons involved in the distribution network which led to the seizure of more than 415 grams of Fentanyl, two handguns and \$13,000 in cash proceeds.
- July – A Joint Forces investigation into the widespread trafficking of crystal methamphetamine was conducted by the Drug Unit and the Grey-Bruce O.P.P. The investigation culminated with the execution of a search warrant and the subsequent seizure of 1.8 kilograms of crystal methamphetamine. This is by far the largest documented seizure of methamphetamine in Grey- Bruce counties. The total street value of the seized drugs exceeded \$180,000.



Forensic Identification

The Forensic Identification Unit provides investigative support to the Criminal Investigation Bureau and front-line officers. Staffing in 2019 included one full time special constable and one patrol officer that are trained Forensic Identification Officers. A Scenes of Crime Officer (SOCO) course was held in October at the Owen Sound Police Service, training three additional officers. The unit is now supported by eight SOCO officers. These front-line officers received training in the collection and documenting of fingerprints and footwear impressions at crime scenes.



The Unit is responsible for the collection, documentation, preservation and packaging of physical evidence. These specialists attend crime scenes in search of evidence that can include fingerprints, footwear impressions, trace/fiber evidence, and biological samples for DNA analysis. They conduct physical matching, prepare charts and scale crime scene drawings, and seize physical evidence for submissions to the Centre of Forensic Sciences. In addition, the identification officer is mainly responsible for fingerprinting charged persons and conducting fingerprint comparisons of friction ridge impressions found at crime scenes. Fingerprints and DNA evidence often provide important information regarding the perpetrators of offences.

The identification officer also manages and maintains all seized, recovered and found property, as well as police documents (both paper-based and electronic). Additionally, data entry, inventory control and securing all property into secure storage areas are part of this officer's responsibilities.

Records Management



The Records Branch is comprised of five full-time and two part-time civilian members under the direction of the Director of Civilian Services. Three full-time members are assigned to a platoon performing information sharing services, employee/volunteer criminal record checks, processing and maintaining court documentation, criminal records and police file maintenance, C.P.I.C. services, records quality control, accident reports and 24-hour data entry. One full-time member is the Criminal Investigation Branch Clerical Secretary who provides support to the Criminal Investigations Branch and the Records Department as well as one full-time member is the Issuer of Licenses

for our Police Services Board Bylaws. Part-time members provide coverage in the absence of the full-time members and platoon vacancies. The Records Branch also provides data entry services to all other police agencies dispatched by the Owen Sound Communications Centre.

Police Reports – 4,986

Arrest Reports – 708

Missing Person Reports – 114

Sudden Death Reports – 50

Freedom of Information requests – 36

Criminal Records Checks – 1283

Warrants Processed - 238

Court Services



The Owen Sound Police Service is responsible for all security at the courthouse under the authority of the Police Services Act. The Director of Civilian Services is responsible for supervising and overseeing the court security and court case management functions.

Special constables perform a variety of duties related to court security including front entrance screening, prisoner control, building and courtroom security, prisoner escorts and collection of court ordered DNA samples.

Our Court Case Manager is the liaison with the Crown Attorney's office and ensures the effective management of court cases.

12 part-time Special Constables

1 full-time Special Constable

1200 transported persons in custody

1134 prisoner meals

218 DNA samples

1573 Special Constable shifts

Communications Centre

911 Calls

64,468

**Owen Sound Police Service
Average Response Time 5.88 minutes**

Total OSPS Calls for Service 16,592*

Total Police/Fire Calls Dispatched 62,245*

*manual calculations may be subject to minor variances

The Owen Sound Police Communications Centre, supervised by the Director of Corporate Services is staffed by eight (8) full-time, and eight (8) part-time communicators, and two full-time switchboard operators. In 2019 the Owen Sound Police Service Emergency Communications Centre focused on the vast undertaking of becoming one of the first Public Safety Answering Points using Next Generation 9-1-1. Due to our planning and technology upgrades in 2019, our Communications Centre, along with those of the Toronto Police and Fire, Calgary and Ottawa Fire will begin trialing technologies and capabilities in 2020 (approximately September 2020). Next Gen 9-1-1 is an initiative aimed at updating the 911 infrastructure to improve public emergency communications services in a growingly wireless mobile society.

The Communications Centre is responsible for dispatching for 8 police services, 20 fire departments and Grey County Transportation Services.

Information Technology

Our Director of IT and assistant oversee the daily technical operations of the Communications Centre and other electronic systems at the Owen Sound Police Service. The IT Unit ensures we provide leading edge technology to deliver quality dispatch services to our municipal and emergency services partners. The Unit also provides IT support to other partner agencies. The IT department is responsible for maintaining critical public safety infrastructure for 911 and dispatch services for approximately 300,000 citizens.

New projects in 2019 included installation of NextGen 911 for voice trials (one of the first in Canada), rollout of enhanced search and rescue equipment, upgrades to servers, migration to Windows 10 for all workstations and an expanded mobile dispatch initiative with the Saugeen Shores Police Service.

Community Services

The Community Services Office is multi-faceted with a focus on community engagement, education, special events and external communications. Currently there is one full-time Community Services Officer (CSO) working in Community Services. In August 2019 the CSO position was civilianized and transitioned from police constable to a special constable position.

The Community Services Officer works with many local and provincial partners aimed at strengthening relationships between the Owen Sound Police Service and the community. In 2019 the CSO sat on several local committees dedicated to improving public safety and enhancing substance education and supporting evidence based practices when possible.



Education is vital to ensuring the community is up-to-date and informed and in 2019 the CSO delivered many presentations and workshops focusing on crime prevention and awareness.

List of the most requested community presentations

- Social media and internet safety
- Human trafficking
- Elder abuse
- Fraud and scams
- Sexting
- Education and awareness on the legalization of marijuana
- Antbullying.

KIDS Program

In addition to community education, the CSO worked closely with all local schools delivering annual programs which include, K.I.D.S (Knowledge, Issues, Decisions, and Supports), Positive Choices Safety Village, the Safe Driving, Distracted Driving program as well as crime prevention initiatives and the CAA Safety Patrol Program.



Education & Awareness with school aged children and youth by the numbers

- Over 300 grade 6 students took part and graduated from the K.I.D.S program; a Provincial program designed to educate grade six students about youth and the law, the dangers around social media and the Internet and making smart decisions about drug, alcohol and tobacco use.
- 180 grade 9 students attended the indoor Safe Driving program which focuses on impaired driving, texting while driving and the risks associated with making poor choices about impaired driving.
- The Positive Choices Community Safety Village Program was delivered at all elementary schools and more than 1,500 students were educated in this interactive indoor program owned by the police service.
- 110 grade 7 & 8 students were trained and certified as CAA Bus Patrols
- 12 lockdown drills within 6 area public schools were completed
- 3 sessions for faculty on social media and Internet safety were created and delivered

These programs provide young people with information that can help them make effective decisions when faced with future challenges and difficult decisions.

All external social media is channelled through the Community Service Office and the CSO is responsible for the following platforms; Twitter, Facebook and Instagram. The social media platforms are monitored regularly keeping citizens up-to-date and educated on police and community related matters.

The Community Services Officer engaged in the planning and implementation of themed weeks in 2019, which included Crime Prevention Week, Drug Awareness Week and Police Week. Assisting and supporting local charitable organizations has always been a high priority for the Owen Sound Police Service and last year was no different. The Service assisted and supported various organizations and events throughout the year.

Auxiliary Police Unit

The Owen Sound Police Auxiliary Unit has been an integral part of the Service since its inception in 1989. Many Auxiliary members have gone on to have successful careers in policing not only here in Owen Sound but right across the province. Members of the Unit will assist uniform officers on patrol and volunteer thousands of hours per year towards community events. In 2019 the 16 active members of the Auxiliary Unit contributed a total of 2087 volunteer hours.



Each year, members of the Unit organize a food drive to assist the Salvation Army during the Christmas season. In 2019 the Unit was able to collect 8117 lbs of food and \$4805.00 in cash for the Salvation Army. Donations increased by over 1100 lbs of food and \$1200 in cash in 2019.

Community Events

Our Police Service continues to be a partner with many community events and organizations. We are proud to be a law enforcement member with Special Olympics Ontario and assist with planning and delivering events in our city. The Law Enforcement Torch Run continues to be an important charity that we assist in raising money for to help operate their events locally. Our fundraisers include partnerships with the City, the NHL Alumni and the Owen Sound Attack, Polar Plunge and Special Olympics.



Collision Reporting

The Collision Reporting Centre is operated on-site by Accident Support Services International Ltd. in co-operation with the Owen Sound Police Service. It is estimated that the Collision Reporting Centre alleviated the front-line and traffic officers of approximately 600 hours of time that would have otherwise been spent doing an investigation, photography and collision reports.

- 637 total collisions in 2019
- 63 collisions involved injury
- No fatal collisions
- 336 investigated by OSPS and 301 by CRC
- 19 collisions with pedestrians
- 5 collisions involving cyclists

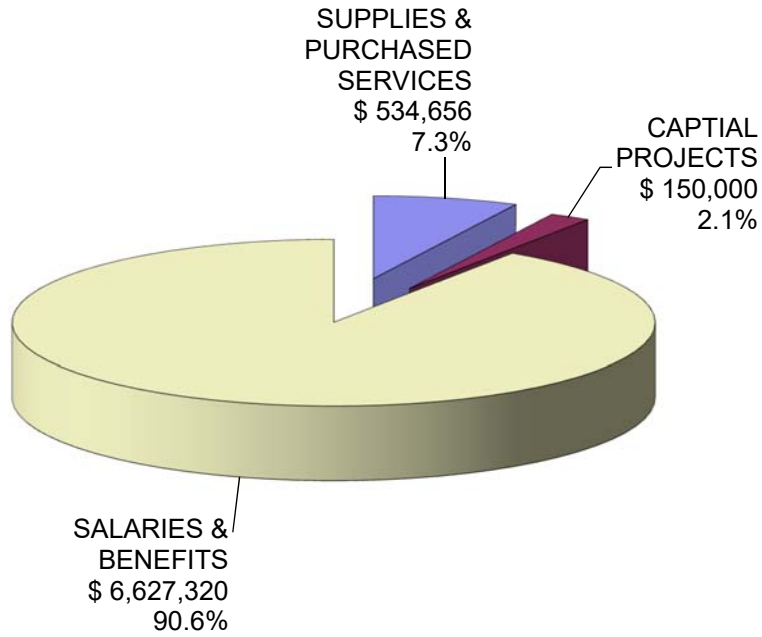
Statistical Comparison

OFFENCE TYPE: COMPARISON BY YEAR

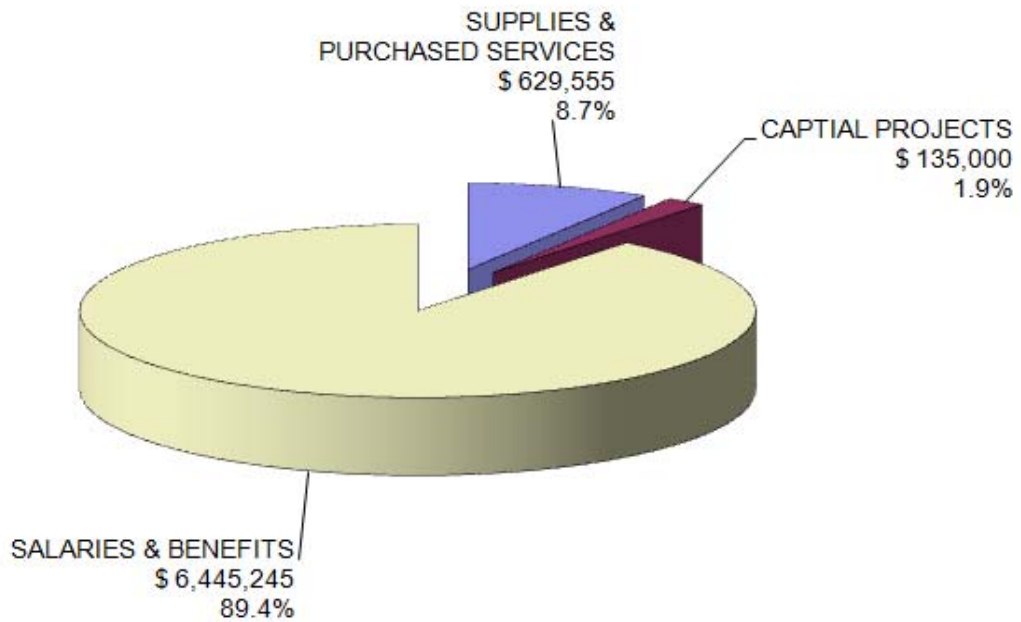
OFFENCE TYPE	2018	2019	Differential
Murder	0	0	0%
Attempt murder	1	0	-100%
Sexual Assault	40	39	-2.50%
Aggravated Assault	1	3	200.00%
Assault with Weapon/Bodily Harm	34	26	-23.52%
Assault	234	216	-7.69%
Criminal Harassment	65	106	63.07%
Utter Threats	114	144	26%
Break & Enter	76	94	23.68%
Theft Over \$5000	16	8	-50.00%
Theft Under \$5000	568	581	2.29%
Mischief	194	239	23.20%
Weapons	30	48	60.00%
Drug Offences	75	75	0.00%

Salaries & Surplus

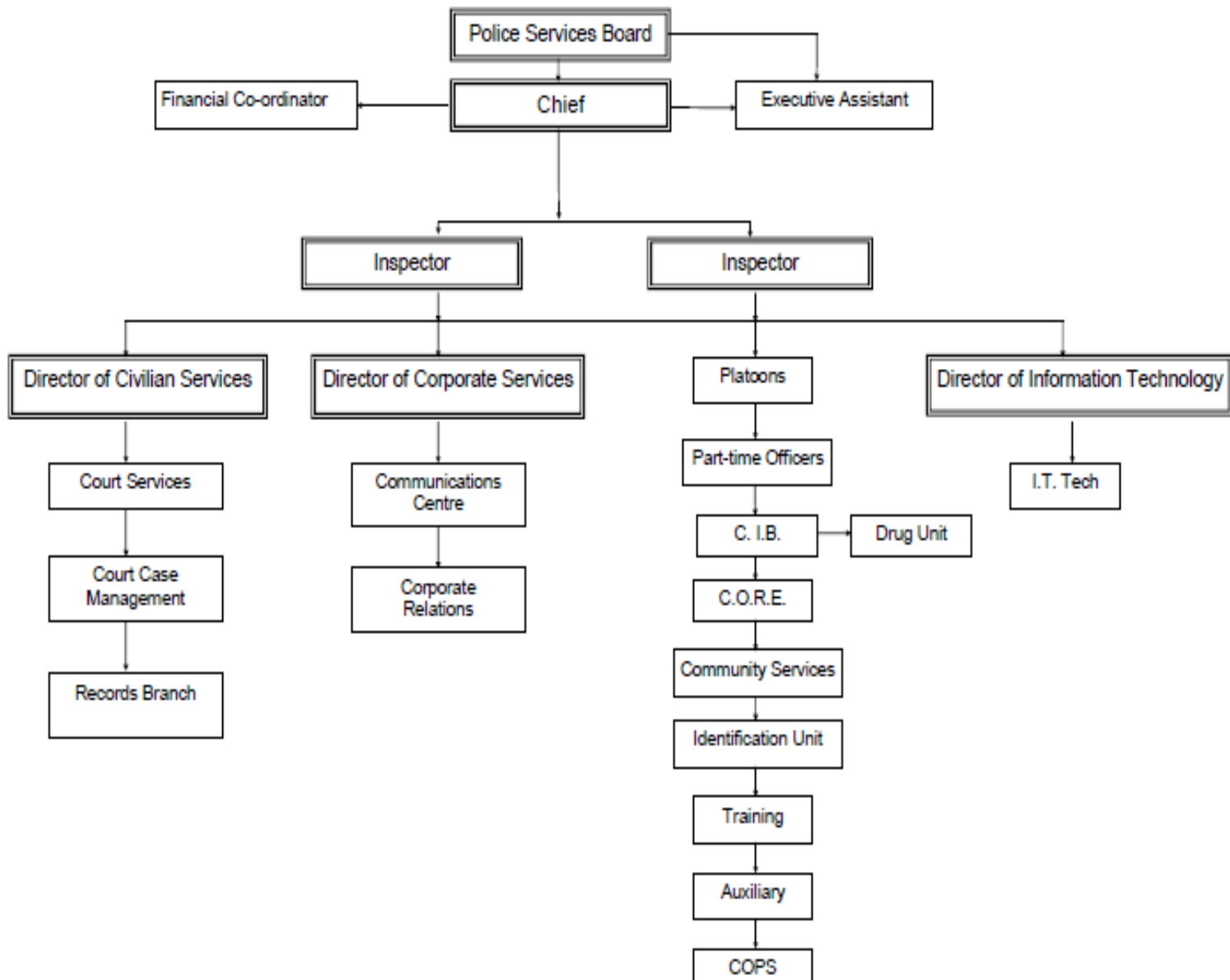
2019

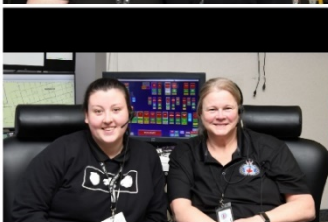
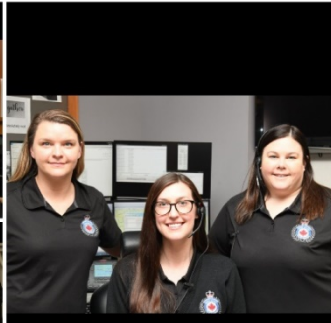
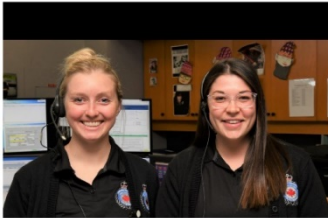


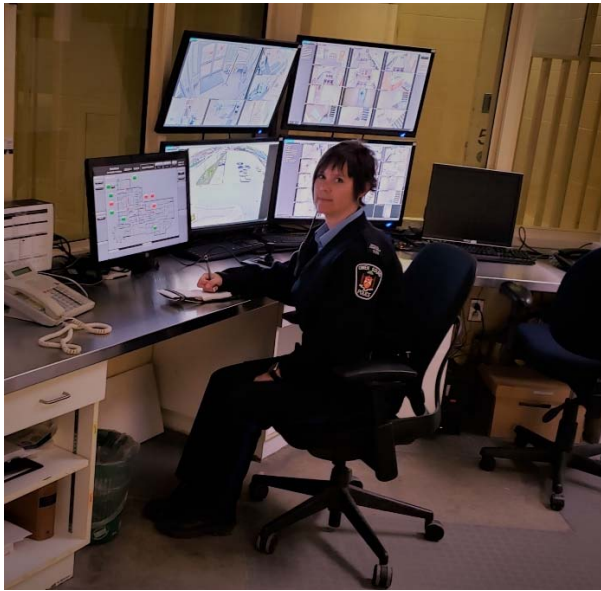
2018



OWEN SOUND POLICE SERVICE ORGANIZATIONAL CHART 2019







Thank YOU to the hundred or so people who came to our BBQ today to raise money for United Way Bruce Grey. More than \$700.00 was raised for the WINTER WARMTH CAMPAIGN

THANK YOU



OWEN SOUND POLICE SERVICE



Friday November 22 from 5pm-9pm
Saturday November 23 from 9am-3pm

Friday November 29 from 5pm-9pm
Saturday November 30 from 9am-3pm

Friday December 6 from 5pm-9pm
Saturday December 7 from 9am-3pm



HOWDY PARTNER!

OWEN SOUND FOOD DRIVE EVENTS





Canadian Mental Health Association
Grey Bruce
Mental health for all

Healthy MINDS ~ Healthy BODIES
Healthy PLACES ~ Healthy Supports
... are very important for everyone !

We are proud to be a partner with CMHA Grey Bruce

Working Together we can all make a difference in each other's lives



JOIN US
owen sound

Saturday August 24

12-3pm KIWANIS SK8BIKE Park Owen Sound