



OWEN SOUND POLICE SERVICE COMMUNITY SURVEY

Findings from the OSPS 2022 Community Survey

January 23, 2023

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About the OSPS 2022 Community Survey

The OSPS 2022 Community Survey was designed to gather feedback from the community about their perceptions of crime, neighbourhood concerns, and satisfaction with police services and public safety in the City of Owen Sound. Information gathered from the Community Survey will assist in determining future direction for the Owen Sound Police Service, and help shape the Service's 2023-2026 Operations Plan and organizational priorities over the next four years.

There were three main parts to this survey: (A) Your Satisfaction with OSPS, (B) Your Perceptions of Safety, and (C) Policing Priorities. At the end of the survey there was opportunity for additional comments. See Appendix A for the survey questions.

Methodology

The survey was open from November 24 to December 31, 2022. It was launched through social media with a direct electronic link to the online survey and a QR code, on the OSPS website, on the City of Owen Sound's OurCity site, posters, and with directed emails and other directed marketing (e.g. in-person meetings, local radio show, drop in by Community Services Officer) – see Appendix B. Hardcopies were also made available at four locations throughout the City. Reminder messages were sent out via social media throughout December. The following notes were included for survey participants:

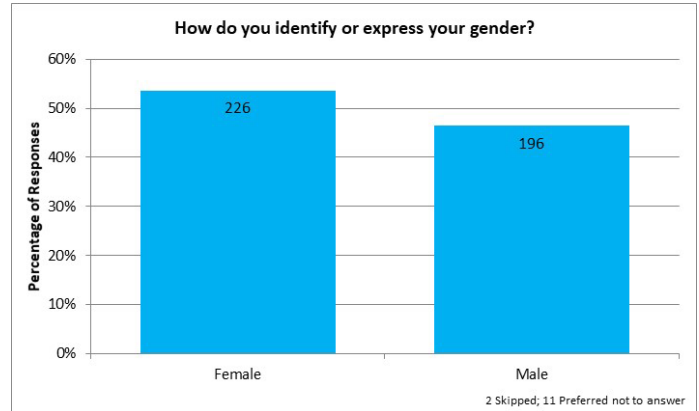
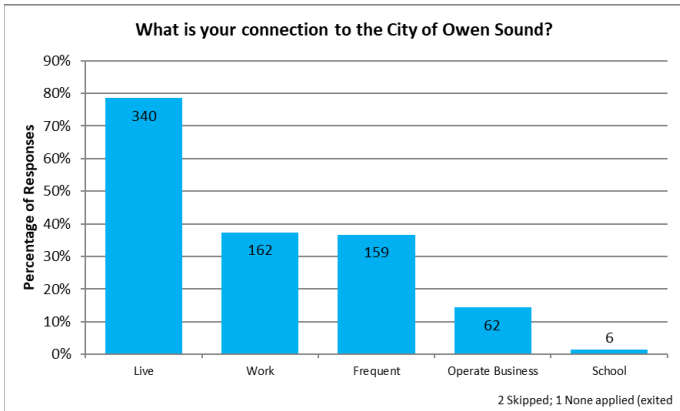
- *There are three main parts to the survey: (A) Your Satisfaction with OSPS; (B) Your Perceptions of Safety; and (C) Policing Priorities.*
- *A few questions will be asked about you as part of this survey. This information will help determine if findings are reflective of the population profile of the City of Owen Sound.*
- *All responses are collected anonymously. You are not asked to identify yourself. All information collected will remain confidential and will be used solely for research purposes.*
- *The survey will take about 10 minutes to complete. It is voluntary. You must be 18 years of age or older to complete this survey or have the consent of a parent or guardian.*
- *Please answer each question that applies to you. You will be asked to check a box or to enter your answer in the space provided.*
- *The survey is now open until December 31, 2022, and can be completed online or on paper by using:*
 - *a weblink www.surveymonkey.com/r/OSPS2022*
 - *a QR code*
 - *a paper copy*
- *Paper copies of the survey can be picked up and dropped off at the following locations in the City of Owen Sound:*
 - *Owen Sound Police Service, 922 2nd Ave W*
 - *Owen Sound & North Grey Union Public Library, 824 1st Ave W*
 - *YMCA of Owen Sound Grey Bruce, 700 10th St E*
 - *Royal Canadian Legion Memorial Branch 6, 1450 2nd Ave W*
- *For more information about this Community Survey, visit OSPS at www.owensoundpolice.com*
- *If you need assistance participating in the survey, contact: Margaret Gloade mgloade@owensoundpolice.com 519-376-2131 ext.1280, or Amy Gaviller agaviller@owensoundpolice.com 519-376-1234 ext.210.*

Respondents

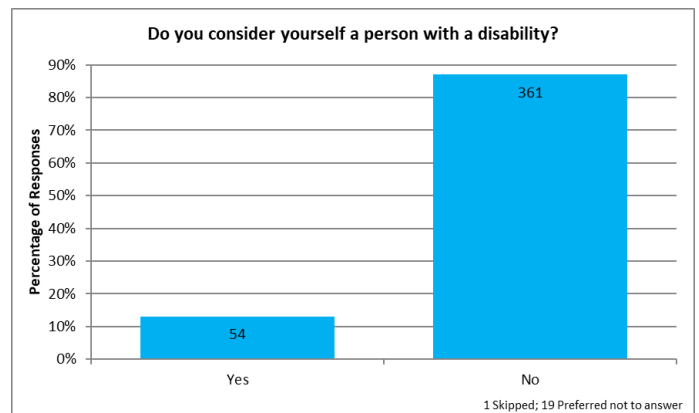
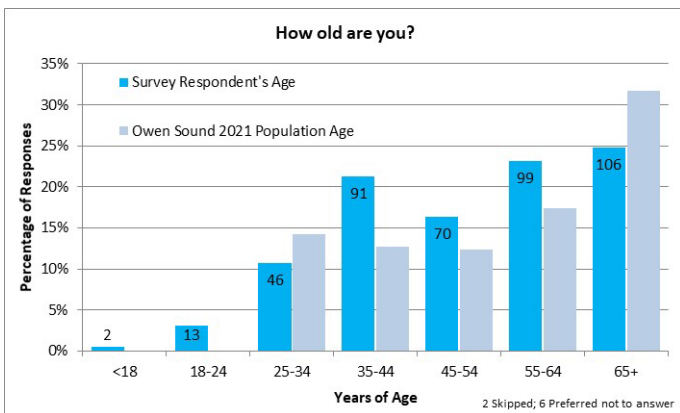
There was an overall total of 436 respondents to the community survey: 416 completed online, and 20 completed on a paper copy. One respondent did not live, work or frequent Owen Sound (as per the first question) and exited the survey. Overall there were **435** respondents. With a population of 21,612 in the City of Owen Sound (according to the 2021 Statistics Canada Census), the survey aimed to obtain 378 responses to provide a 95% confidence level with a 5% margin of error. This means that there is a 95% chance that the responses reflect +/- 5% of the City's population. This is a standard, acceptable representative survey sample size. However, it is important to keep in mind that there were no mandatory questions in the community survey. From this total, 321 or 74% of respondents completed every question. Every question had at least one respondent "skip", so the confidence interval for specific questions varies throughout the survey.

The survey respondent demographics of age, gender, race, language, and disability (included in the "About You" section), help determine that the respondents were reflective of the population profile of the City of Owen Sound, and will be used to assess any systemic inequities.

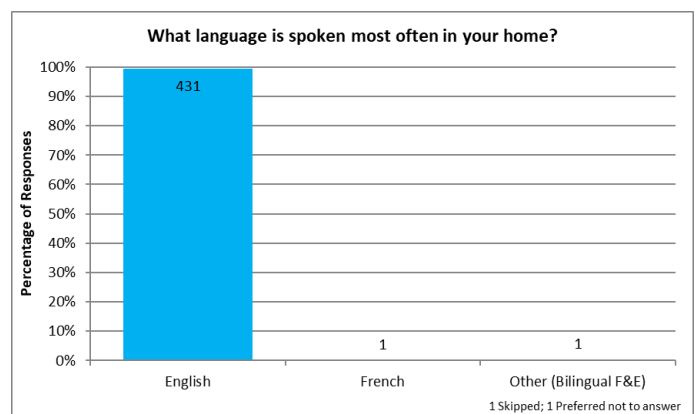
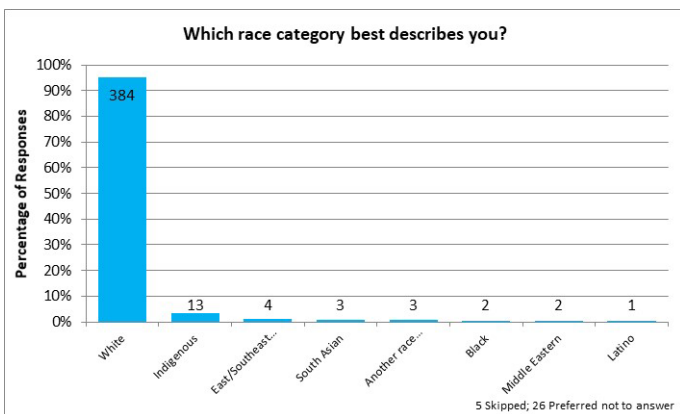
Almost 80% of respondents to this Community Survey live in the City of Owen Sound (higher than the 73% that participated in the 2019 Community Survey); 37% work here; 37% frequent the City for shopping, services or other business; and less than 2% go to school in Owen Sound. In terms of gender expression, 54% of respondents identified as female, while 46% identified as male. Compared to the demographic profile of the City of Owen Sound this is very close to the 53% female and 47% male reported in the census gender data.



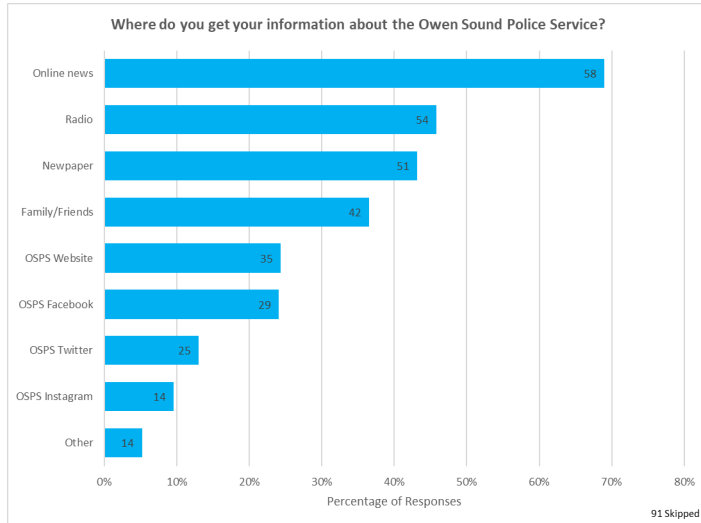
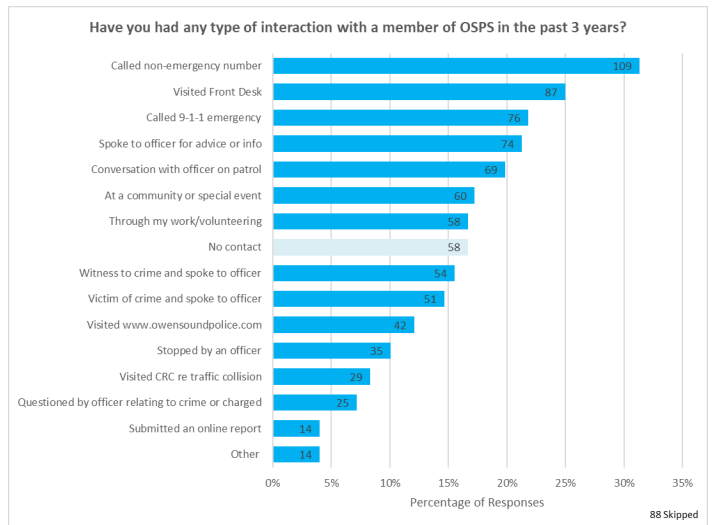
Matching the age categories is not as clear with different age ranges (e.g. census category of age 15-19 compared to survey category of age <18). Respondents to the Community under 18 or aged 18-24 composed 4% whereas the population of ages 15-24 in the City of Owen Sound is about 12%. Generally, the survey respondents are underrepresented in the younger age categories (18-34) and in the 65+ age range; and survey respondents are over represented in the age categories between 35-64.



Respondents to the Community Survey included 13% who considered themselves a person with a disability. 99.5% of respondents spoke English most often in the home, which is also reflected in the census data with 93% of Owen Sound residents speaking only English. In terms of racial background, 95% of survey respondents identified as White (European descent), and 3% as Indigenous, and another approximately 3% with other racial background. Recent census data indicates 4.2% of Owen Sound population is Indigenous, 1.02% of the Owen Sound population is Black, 0.84% is South Asian, and 0.57% is Chinese. The Community Survey respondent sample is a close representation of the City's cultural demographics.



To better understand survey respondents' experience with OSPS, a question was asked about the type of interactions the community members had with a member of the OSPS over the last three years. Respondents could select all that applied. The most frequent types of interactions included calling the non-emergency number, visiting the front desk, and calling 9-1-1 emergency. 17% of the survey respondents had no contact with OSPS over the last three years.



For the purposes of better understanding how community members obtain information about OSPS, a question was asked about where they get this information from. Again, respondents could select all that apply. Online news sources were the most frequent (69%), with radio, and newspaper following as the next most common sources.

Presentation of Findings

There were several different question designs in the community survey, including: selections from a prescribed list; matrix style questions with a series of statements related to a particular aspect of satisfaction, safety, or policing priorities; and open-ended questions. The matrix style questions offered a scale of options to choose from depending on the respondent's opinion. There was also an option to select "No Opinion/I Don't Know" if the respondent had no opinion or was unfamiliar with the particular aspect of policing included in that question.

A basic 5-point Likert scale, a standard classification for satisfaction and opinion surveys, was applied to weigh the overall results:

1 – Strongly Disagree	1 – Very Dissatisfied	1 – Very Unsafe	1 – Not at all Important
2 – Disagree	2 – Dissatisfied	2 – Unsafe	2 - Unimportant
3 – Neither	3 – Neither Dissatisfied or Satisfied	3 – Neutral	3 - Neutral
4 – Agree	4 – Satisfied	4 – Safe	4 - Important
5 – Strongly Agree	5 – Very Satisfied	5 – Very Safe	5 – Very Important

Matrix question results are presented as a total from all respondents. A 100% stacked bar graph is used to show the percentage of answers, and graphs are labelled with the actual counts. To visualize the extreme ends of the scales, for each statement, weighted averages greater than or equal to 4.1 are highlighted in green and weighted averages less than or equal to 3.1 are highlighted in red. Generally, results are presented in order of most positive to least positive. The survey also provided opportunity at the end for comments, with these narratives grouped into themes.

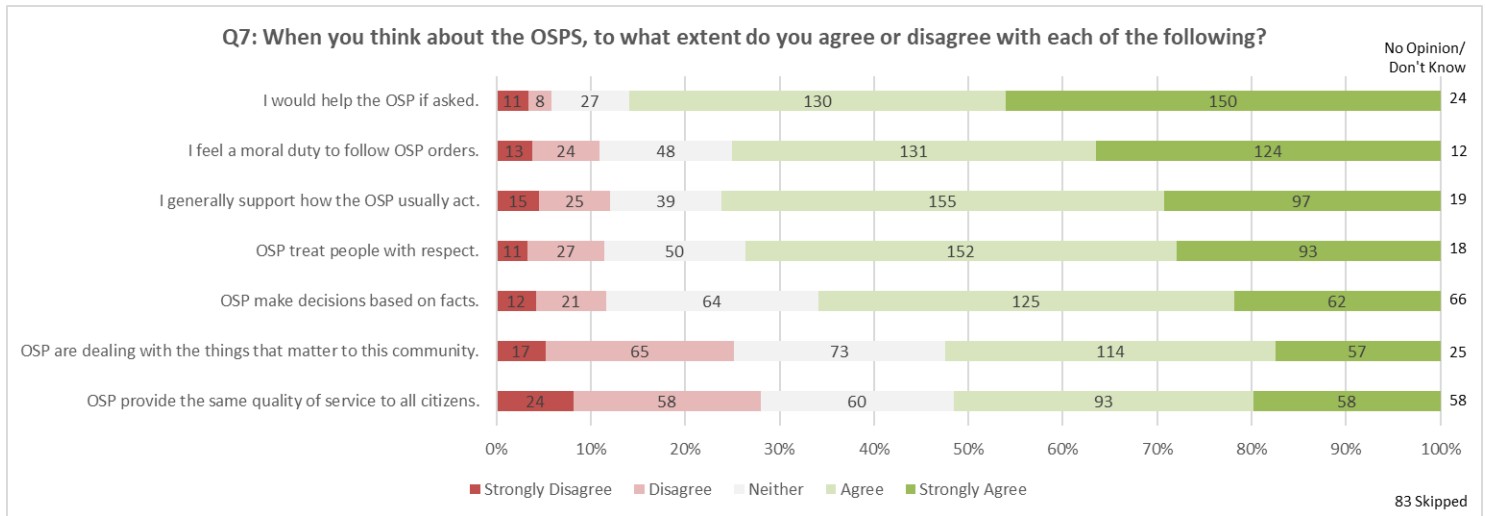
Satisfaction with the Owen Sound Police Service

Questions in this section covered attitudes towards the police and satisfaction with the Owen Sound Police Service's performance. The weighted average was calculated for any questions related to satisfaction with a 5-point scale of options to choose from. The findings on satisfaction are summarized in the table below, sorted by most to least positive.

Question No.	Scale	Satisfaction with the Owen Sound Police Service	Weighted Average
Q7	Disagree -> Agree	I would help the Owen Sound Police if asked.	4.23
Q7	Disagree -> Agree	I feel a moral duty to follow Owen Sound Police orders.	3.97
Q7	Disagree -> Agree	I generally support how the Owen Sound Police usually act.	3.89
Q7	Disagree -> Agree	Owen Sound Police treat people with respect.	3.87
Q15	Dissatisfied -> Satisfied	Police presence at community events	3.81
Q14	Dissatisfied -> Satisfied	Working with other emergency service/public safety providers e.g. EMS, Bylaw, Fire, Public Health, other police services	3.78
Q13	Dissatisfied -> Satisfied	Resolving crimes where violence is involved	3.73
Q7	Disagree -> Agree	Owen Sound Police make decisions based on facts.	3.72
Q9	Poor -> Good	Taking everything into account, how good a job do you think the police in Owen Sound	3.72
Q13	Dissatisfied -> Satisfied	Responding quickly to calls for assistance	3.68
Q16	Dissatisfied -> Satisfied	Providing helpful and prompt service	3.63
Q8	Most of the Time -> Rarely	About how often would you say the police in Owen Sound exceed their authority?	3.63
Q15	Dissatisfied -> Satisfied	Police presence in vehicles	3.62
Q17	Dissatisfied -> Satisfied	Overall, how satisfied are you with the quality of police services in the City of Owen	3.54
Q13	Dissatisfied -> Satisfied	Crime prevention and awareness	3.54
Q13	Dissatisfied -> Satisfied	Assisting victims of crime	3.52
Q14	Dissatisfied -> Satisfied	Working with diverse community groups	3.50
Q16	Dissatisfied -> Satisfied	Providing accessible services to Ontarians with Disabilities	3.48
Q14	Dissatisfied -> Satisfied	Working with residents to solve local crime and safety concerns	3.45
Q7	Disagree -> Agree	Owen Sound Police are dealing with the things that matter to people in this	3.40
Q16	Dissatisfied -> Satisfied	Having a workforce that reflects diversity	3.38
Q13	Dissatisfied -> Satisfied	Traffic enforcement and awareness	3.38
Q7	Disagree -> Agree	Owen Sound Police provide the same quality of service to all citizens.	3.35
Q10	Poor -> Good	Taking everything into account, how good a job do you think the police in this	3.33
Q15	Dissatisfied -> Satisfied	Police presence in schools	3.29
Q15	Dissatisfied -> Satisfied	Police presence on foot or bicycle	3.20
Q16	Dissatisfied -> Satisfied	Providing services in other languages	3.17
Q16	Dissatisfied -> Satisfied	Providing service that is good value for money	3.17
Q13	Dissatisfied -> Satisfied	Resolving property crimes, such as theft	3.14
Q15	Dissatisfied -> Satisfied	Police presence in the downtown River District area	3.09
Q14	Dissatisfied -> Satisfied	Working with social service providers on complex issues e.g. homelessness, mental	3.00

Public attitudes towards police

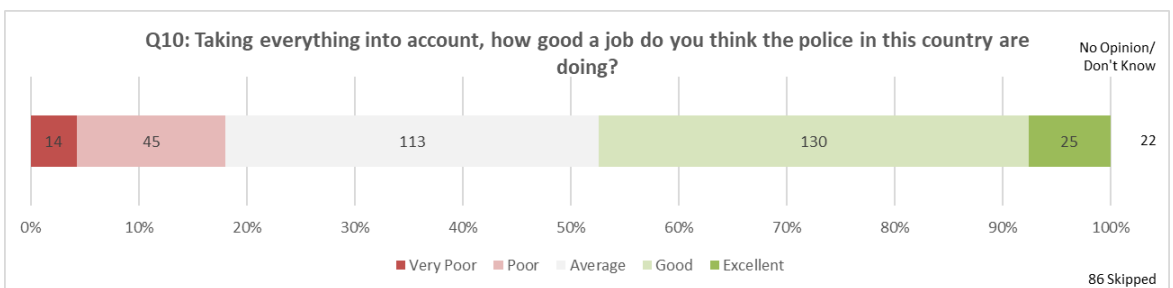
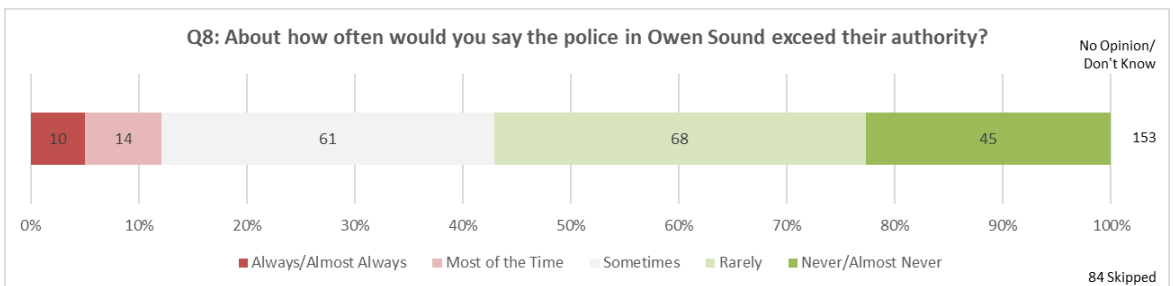
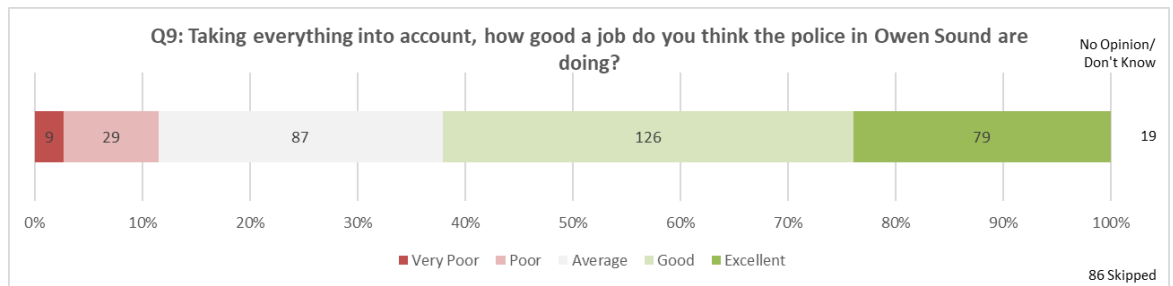
The first set of questions in the Community Survey were developed by Public Safety Canada (PSC) and are recommended as the best common indicators to measure public attitudes towards the police in Canada.¹ As part of their ongoing research into public attitudes towards policing across Canada, agencies incorporating these questions into their community survey are asked to submit their results to PSC’s national database.



The first four statements listed above (question 7) were the highest scoring of all the other quantifiable statements in the satisfaction section of the survey and indicate the community’s overall support of OSPs. Providing the same quality of service to all citizens in Owen Sound scored the lowest here with 28% of community members disagreeing with this statement (weighted average of 3.4).

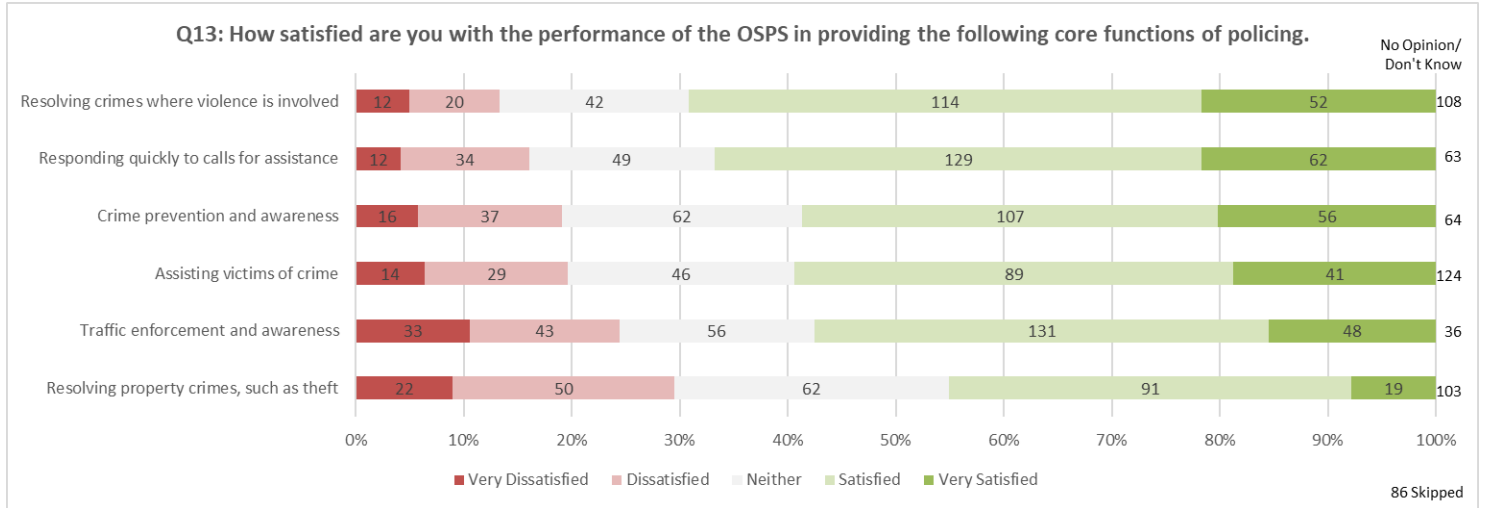
The community believes members of OSPs are doing a better job locally (with a weighted average of 3.7) compared to police across Canada (with a weighted average of 3.3).

It will be important to disaggregate responses from the 12% of community members who feel OSPs is doing a poor job, and say that OSPs always, or most of the time, exceed their authority.



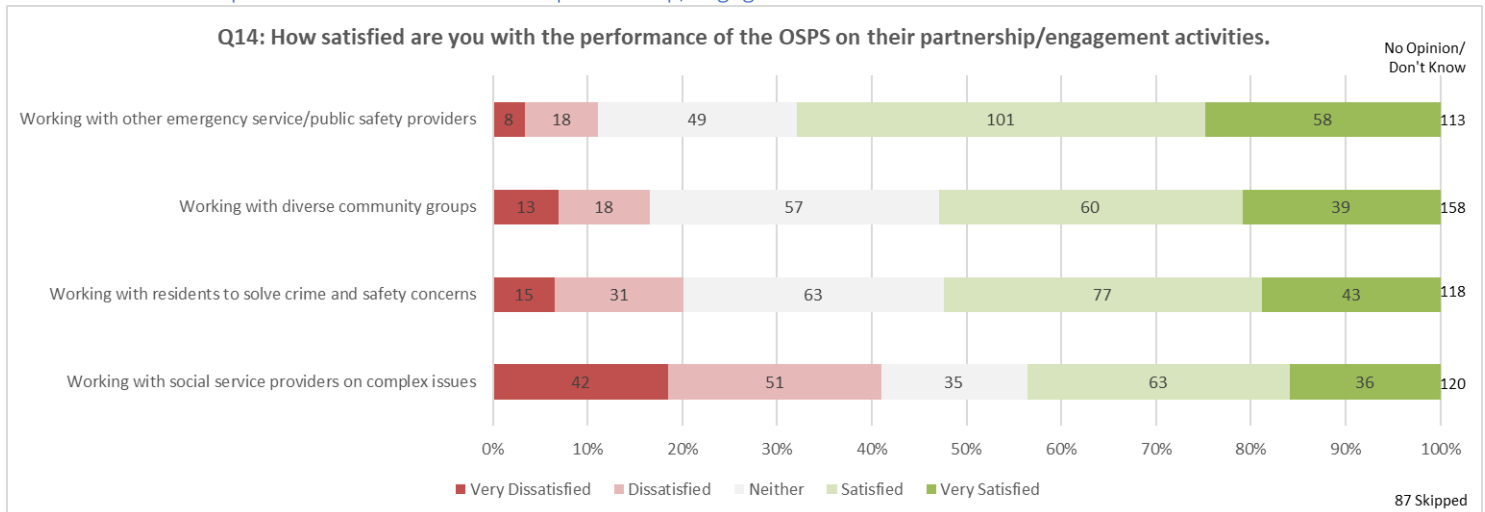
¹ Public Safety Canada. 2019. Developing a Common Data Standard for Measuring Attitudes toward the Police in Canada. Cat. No.: PS113-1/2019-3E-PDF, ISBN Number: 978-0-660-32436-4.

Satisfaction with the performance of OSPS in providing core functions of policing



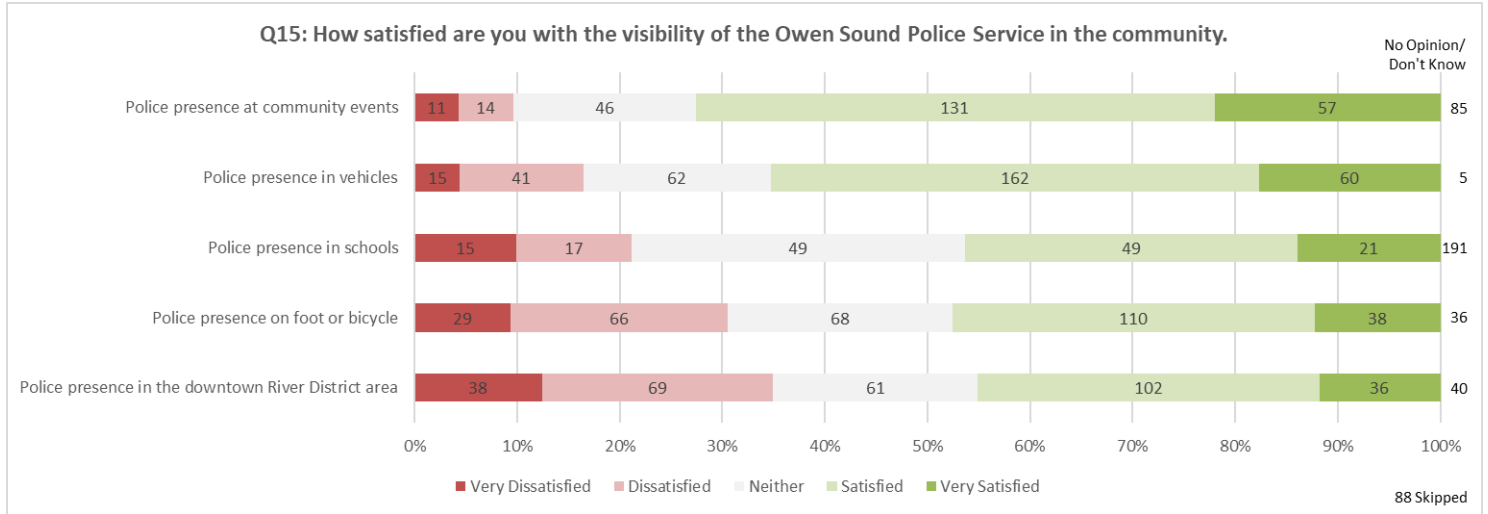
In regards to core functions of policing, the community’s satisfaction with OSPS in resolving violent crime was at the higher end of satisfaction ratings with a weighted average of 3.7; while satisfaction with resolving property crime was at the lower end of satisfaction ratings with a weighted average of 3.1.

Satisfaction with the performance of OSPS on their partnership/engagement activities.



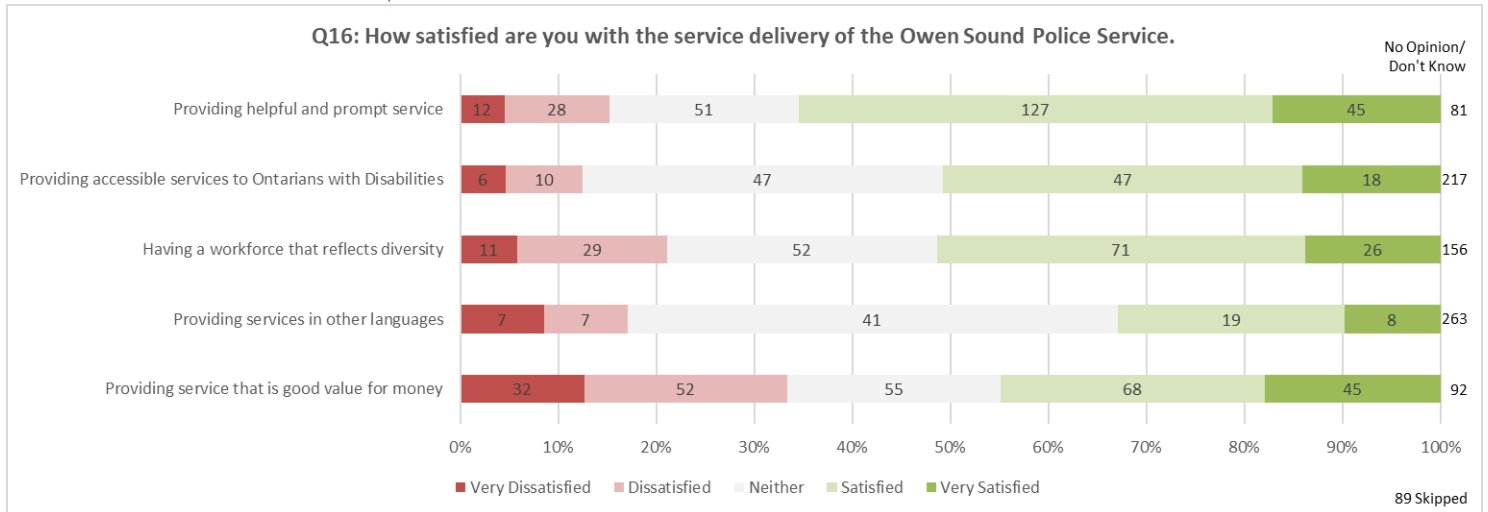
OSPS’ work with other emergency service/public safety providers, such as emergency medical services (EMS), bylaw, fire, Public Health, and other police services, scored high with a weighted average of 3.8, whereas the community has lower satisfaction with OSPS’ work with social service providers on complex issues – with a weighted average of 3.0, this statement was the lowest scoring in the satisfaction section.

Satisfaction with the visibility of the Owen Sound Police Service in the community.



The community has high satisfaction with OSPS’ presence at community events (3.8 weighted average), however police presence on foot or bicycle and in the downtown River District area is at the low end of satisfaction (3.2 and 3.1 weighted averages respectively).

Satisfaction with the service delivery of the Owen Sound Police Service.

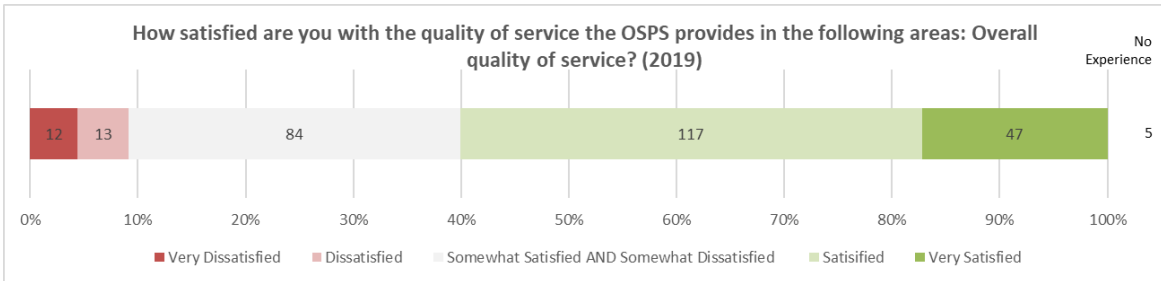
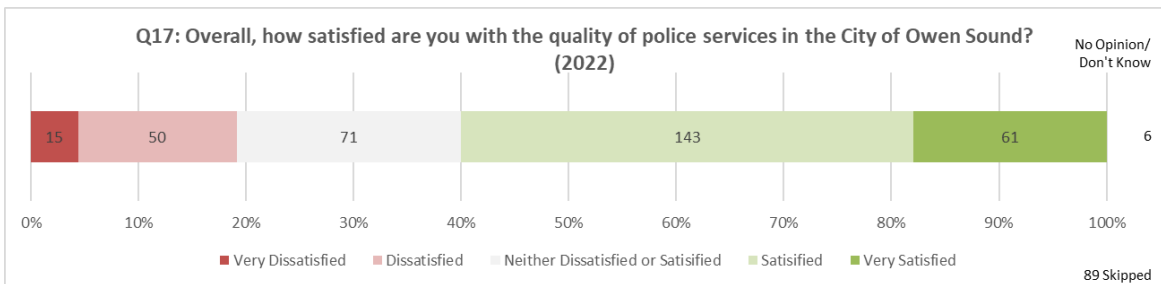
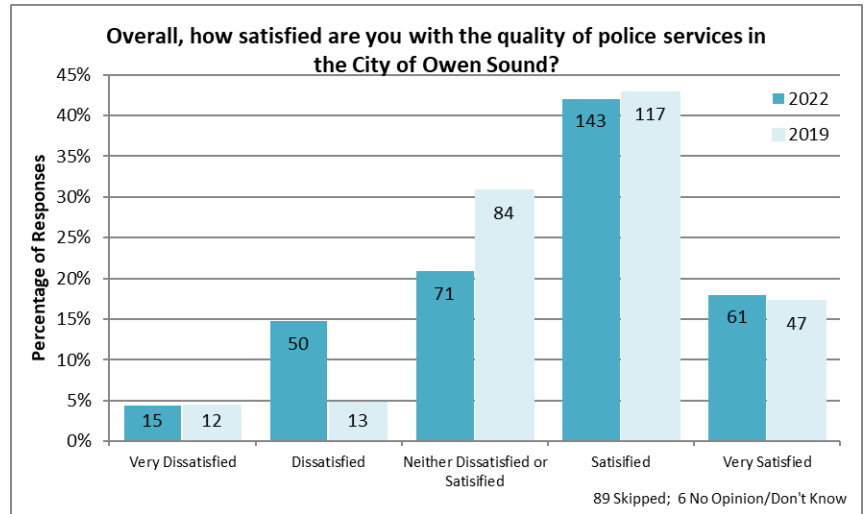


The community has high satisfaction with OSPS’ helpful and prompt service (3.6), but low satisfaction ratings in terms of providing services in other languages and service that is good value for money (both with weighted average of 3.2). It is worth noting the high number of respondents that had no opinion or did not know about these specific items (e.g. services in other languages, accessible services for persons with disabilities, work with diverse groups, presence in schools) which offers insight into some potential marketing opportunities for OSPS.

Overall Satisfaction

The community’s overall level of satisfaction with OSPS has remained at 60% since the last survey conducted in 2019. However, with more responses of dissatisfaction in 2022, the weighted average of 3.5 in 2022 is down slightly from 3.6 in 2019. Considering the significant national and international events influencing policing (e.g. death of George Floyd, defund policing movement, global pandemic, freedom convoy), this stable satisfaction level from the Owen Sound community reflects well overall for OSPS.

OSPS will dig deeper into the community respondents who are dissatisfied with the quality of police services provided, and explore the disaggregated data to determine any patterns or concerns that OSPS may need to address.



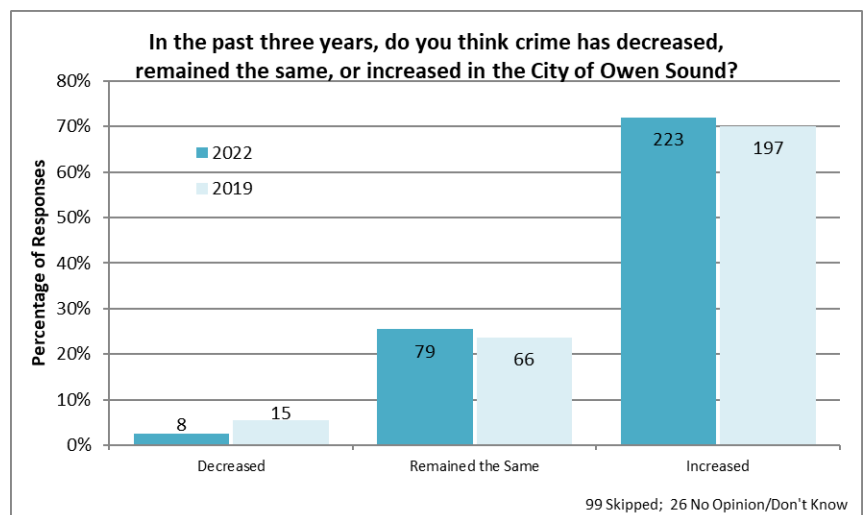
Perceptions of Safety

Questions in this section covered the community’s perceptions of crime and feelings of safety in various locations throughout the City of Owen Sound, both during the day (question 19) and at night (questions 20). The weighted average was calculated for the two questions in this section using a 5-point scale of options related to feelings of safety. The findings are summarized in the table below, sorted by the most to least feelings of safety.

Question No.	Scale	Perceptions of Safety	Weighted Average
Q19-Day	Unsafe -> Safe	In your home	4.33
Q20-Night	Unsafe -> Safe	In your home	4.12
Q19-Day	Unsafe -> Safe	In public buildings (e.g. community centre, library)	4.06
Q19-Day	Unsafe -> Safe	In your workplace	4.06
Q19-Day	Unsafe -> Safe	While shopping	4.04
Q19-Day	Unsafe -> Safe	In your neighbourhood	4.02
Q19-Day	Unsafe -> Safe	In your local school (elementary, high school or post secondary)	4.00
Q20-Night	Unsafe -> Safe	In public buildings (e.g. community centre, library)	3.79
Q20-Night	Unsafe -> Safe	In your workplace	3.73
Q19-Day	Unsafe -> Safe	In parks	3.71
Q20-Night	Unsafe -> Safe	While shopping	3.70
Q20-Night	Unsafe -> Safe	In your local school (elementary, high school or post secondary)	3.66
Q20-Night	Unsafe -> Safe	In your neighbourhood	3.61
Q19-Day	Unsafe -> Safe	Driving on roads in Owen Sound	3.59
Q19-Day	Unsafe -> Safe	Along bike paths and walking trails	3.53
Q20-Night	Unsafe -> Safe	Driving on roads in Owen Sound	3.50
Q19-Day	Unsafe -> Safe	While using public transit	3.49
Q20-Night	Unsafe -> Safe	While using public transit	3.17
Q19-Day	Unsafe -> Safe	In the downtown River District area	3.07
Q20-Night	Unsafe -> Safe	In parks	2.72
Q20-Night	Unsafe -> Safe	Along bike paths and walking trails	2.63
Q20-Night	Unsafe -> Safe	In the downtown River District area	2.39

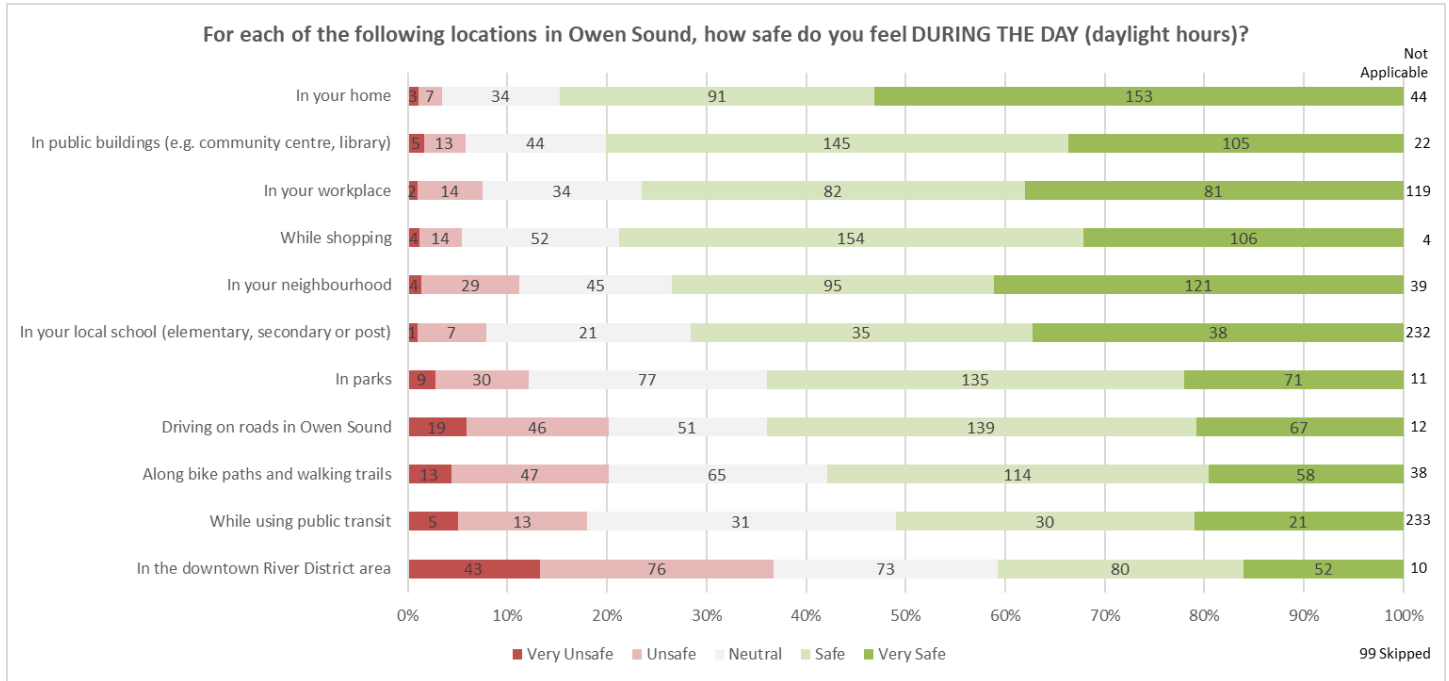
Perceptions of Crime

The initial question in this section asked whether they think crime has decreased, remained the same or increased in the City of Owen Sound. The community’s perception of crime in the City of Owen Sound has not changed significantly since the 2019 survey. In 2022, there is a slight increase, up to 72%, of people that think crime has increased compared to 70% in 2019. And slightly less people, 3% compared to 5%, who felt crime had decreased in the past three years.



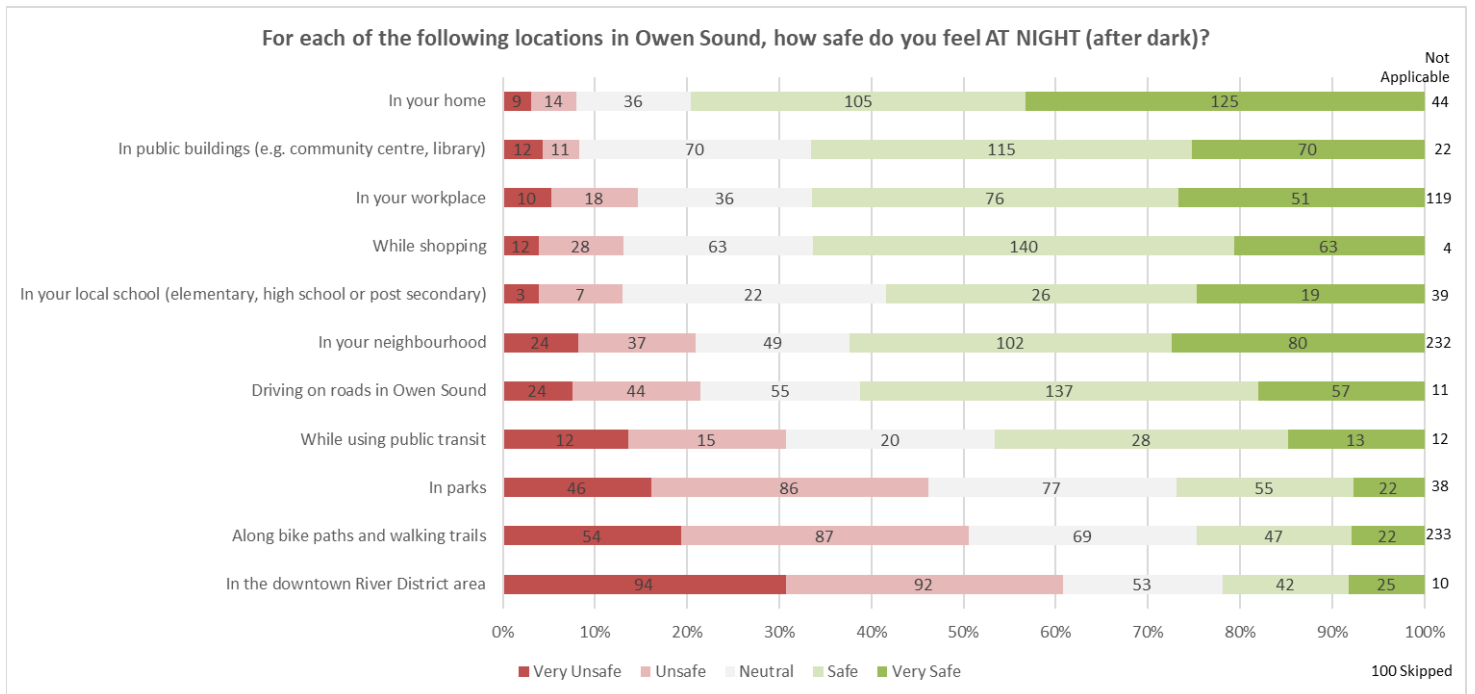
Feelings of Safety During the Day

Survey respondents rated their feelings of safety during the day in their home as the highest scoring quantifiable statement in the entire survey, with a weighted average of 4.3. During the day, many of the locations scored above a weighted average of 4, indicating feelings of safety, including in public buildings, in their workplace, while shopping, and in your neighbourhood. During daylight hours, the downtown River District Area ranked at the low end of the scale with a weighted average of 3.1 or 37% that feel unsafe or very unsafe at this location.



Feelings of Safety at Night

At night or after daylight hours, three additional locations were added to the low end of the of scale for feelings of safety including: along bike paths and walking trails, in parks, and while using public transit. The downtown River District scored the lowest with a weighted average of 2.4 or 61% of community members that feel unsafe or very unsafe in this location at night. In your home at night, feelings of safety were still relatively high with a weighted average of 4.1.



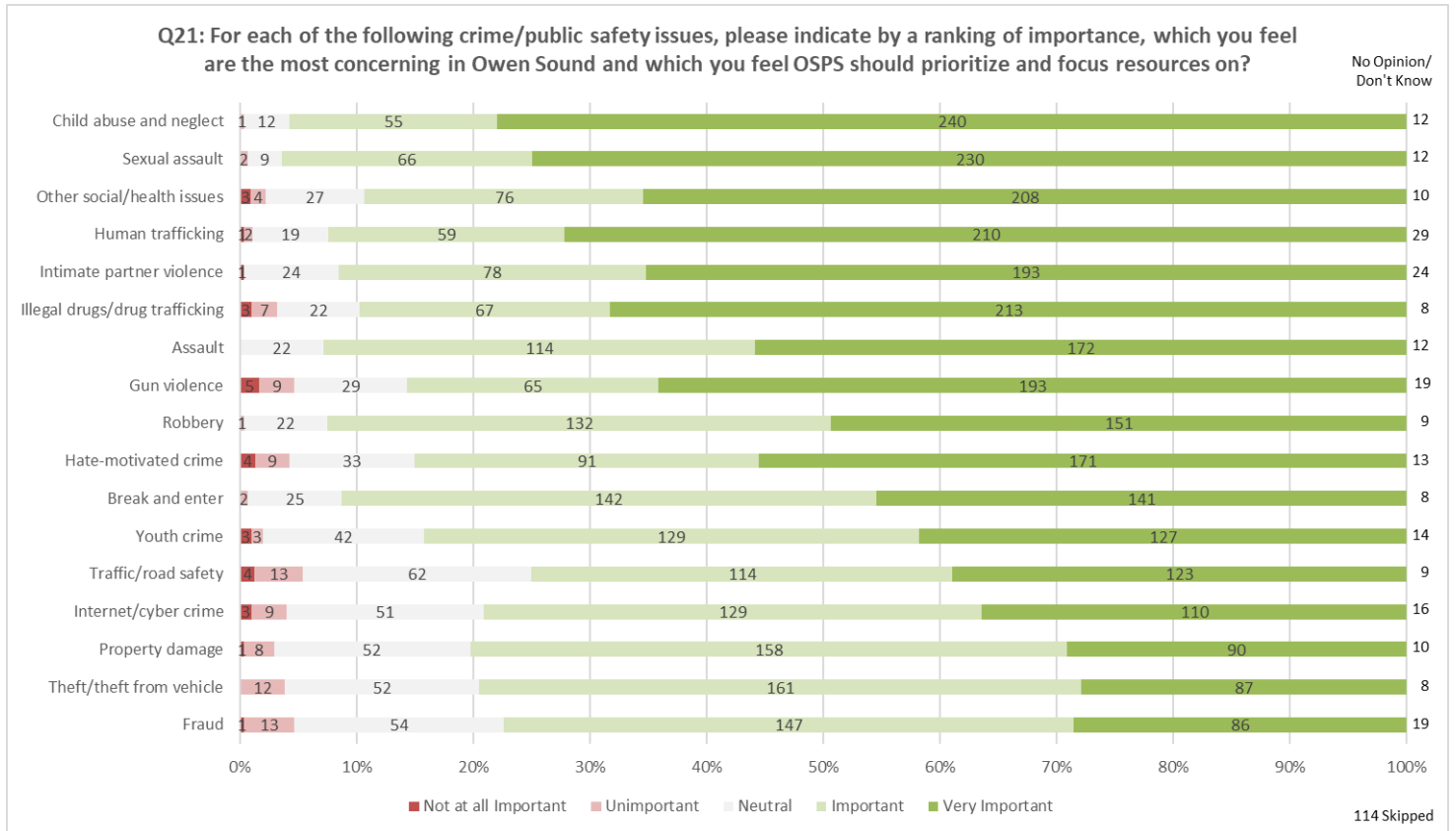
Policing Priorities

Questions related to Policing Priorities were included to help OSPS focus resources on the crime and public safety issues (question 21) and issues related to delivering police services in Owen Sound (question 22) most important to the community. The weighted average was calculated for these questions using a 5-point scale of options related to importance. The findings are summarized in the table below, sorted by the most to least ranking of importance. Community respondents were also asked, in an open-ended question, to identify their one most important crime, public safety, or policing problem facing the City of Owen Sound. Similar questions were included in the Member Survey to compare results.

Question No.	Scale	Policing Priorities	Weighted Average
Q21	Unimportant -> Important	Child abuse and neglect	4.73
Q21	Unimportant -> Important	Sexual assault	4.71
Q21	Unimportant -> Important	Other social/health issues (e.g. homelessness, mental health, addictions)	4.66
Q21	Unimportant -> Important	Human trafficking	4.63
Q21	Unimportant -> Important	Intimate partner violence	4.58
Q22	Unimportant -> Important	Response times to emergency calls for service	4.55
Q21	Unimportant -> Important	Illegal drugs/drug trafficking	4.54
Q21	Unimportant -> Important	Assault	4.49
Q21	Unimportant -> Important	Gun violence	4.44
Q21	Unimportant -> Important	Robbery	4.42
Q22	Unimportant -> Important	Partnering on mental health	4.39
Q21	Unimportant -> Important	Hate-motivated crime	4.36
Q21	Unimportant -> Important	Break and enter	4.36
Q22	Unimportant -> Important	Assistance to victims of crime	4.35
Q22	Unimportant -> Important	Partnering on addictions	4.31
Q21	Unimportant -> Important	Youth crime	4.23
Q22	Unimportant -> Important	Police visibility	4.20
Q22	Unimportant -> Important	Partnering on homelessness	4.20
Q22	Unimportant -> Important	Crime prevention	4.20
Q21	Unimportant -> Important	Traffic/road safety	4.18
Q22	Unimportant -> Important	Financial sustainability of delivering services	4.15
Q22	Unimportant -> Important	OSPS personnel wellness	4.14
Q21	Unimportant -> Important	Internet/cyber crime	4.11
Q21	Unimportant -> Important	Property damage	4.06
Q21	Unimportant -> Important	Theft/theft from vehicle	4.04
Q21	Unimportant -> Important	Fraud	4.01
Q22	Unimportant -> Important	OSPS involvement with youth/school programs	3.90
Q22	Unimportant -> Important	Using technology to improve delivery of services e.g. online reporting	3.82
Q22	Unimportant -> Important	Working with local/social media to deliver OSPS messages	3.74
Q22	Unimportant -> Important	Recruiting diverse OSPS personnel	3.48

Most Concerning Crime and Public Safety Issues

Which of the following crime/public safety issues in the City of Owen Sound do you feel are the most important?



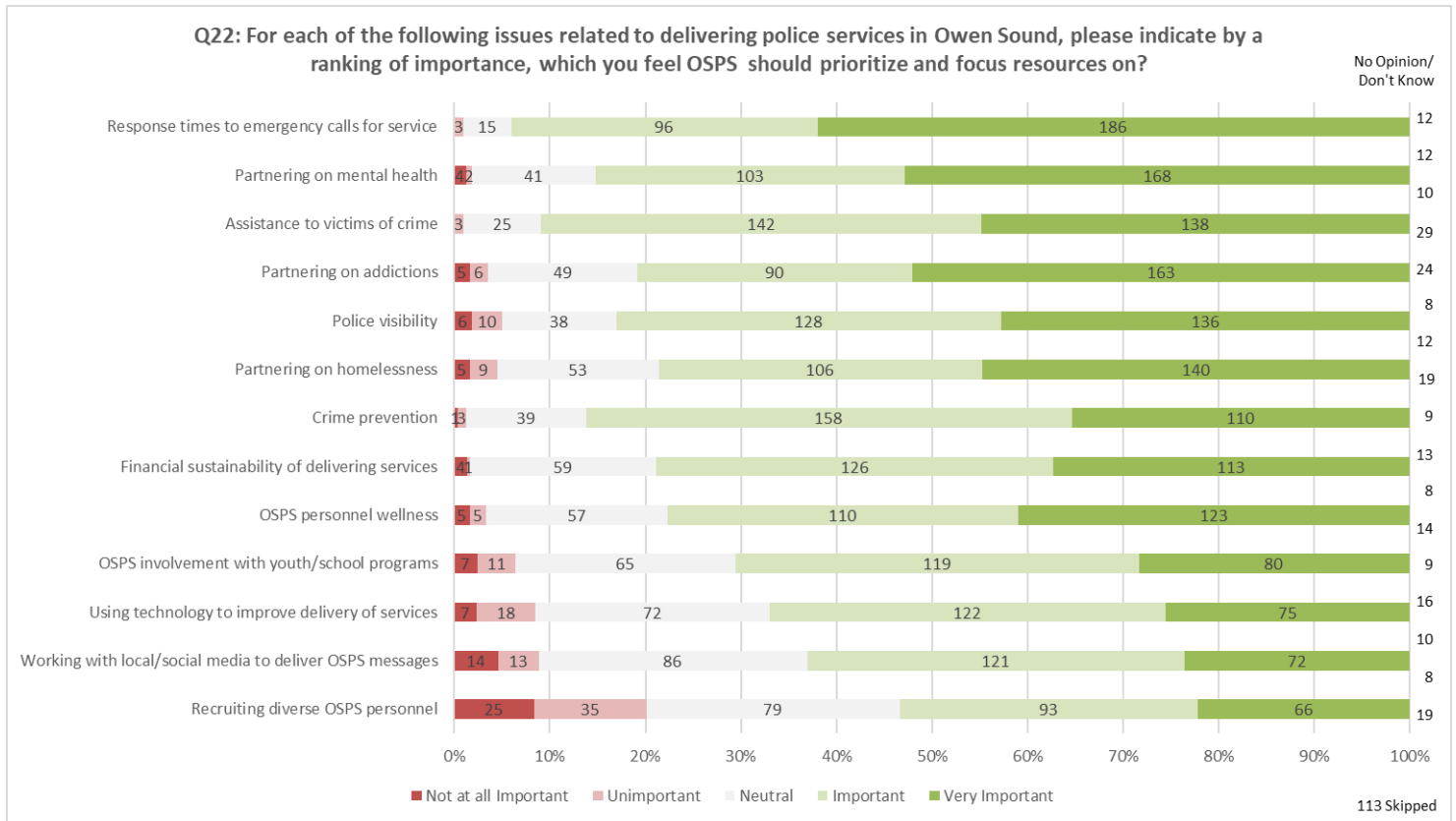
From the list provided, the top five crime and public safety issues of concern from the community are listed below. Drawing from their experience during their duties, OSPS members were also asked to consider the relative importance of crime/public safety issues. Three of the top 5 crime and public safety issues of concern were similar:

Community's Top Five Important Crime/Public Safety Issues	OSPS Members' Top Five Concerning Crime/Public Safety Issue
1. Child abuse and neglect	1. Illegal drugs/drug trafficking
2. Sexual assault	2. Other public and social disorder (e.g. intoxicated persons, panhandling, homelessness, mental health)
3. Other social/health issues (e.g. homelessness, mental health, addictions)	3. Intimate partner violence
4. Human trafficking	4. Gun violence
5. Intimate partner violence	5. Child abuse and neglect

Although the order and top five specific issues vary between the community and OSPS members, the community also acknowledged the relative high importance of illegal drugs/drug trafficking (6th) and gun violence (8th). Similarly, members identified human trafficking (6th) and sexual assault (7th) with high importance.

Most Concerning Issues Related to Delivering Police Services

Which of the following issues related to [delivering police services](#) in the City of Owen Sound do you feel are the most important?



From the list provided, the top five issues of concern related to delivering police services from the community are listed below. Drawing from their experience during their duties, OSPS members were also asked to consider the relative importance of similar issues. Two of the top 5 issues related to delivering policing services were similar:

Community's Top Five Important Issues related to Delivering Police Services	OSPS Members' Top Five Important Issues related to Delivering Police Services
1. Response times to emergency calls for service	1. OSPS member wellness
2. Partnering on mental health	2. Partnering on homelessness
3. Assistance to victims of crime	3. Financial sustainability of delivering services
4. Partnering on addictions	4. Partnering on mental health
5. Police visibility	5. Partnering on addictions

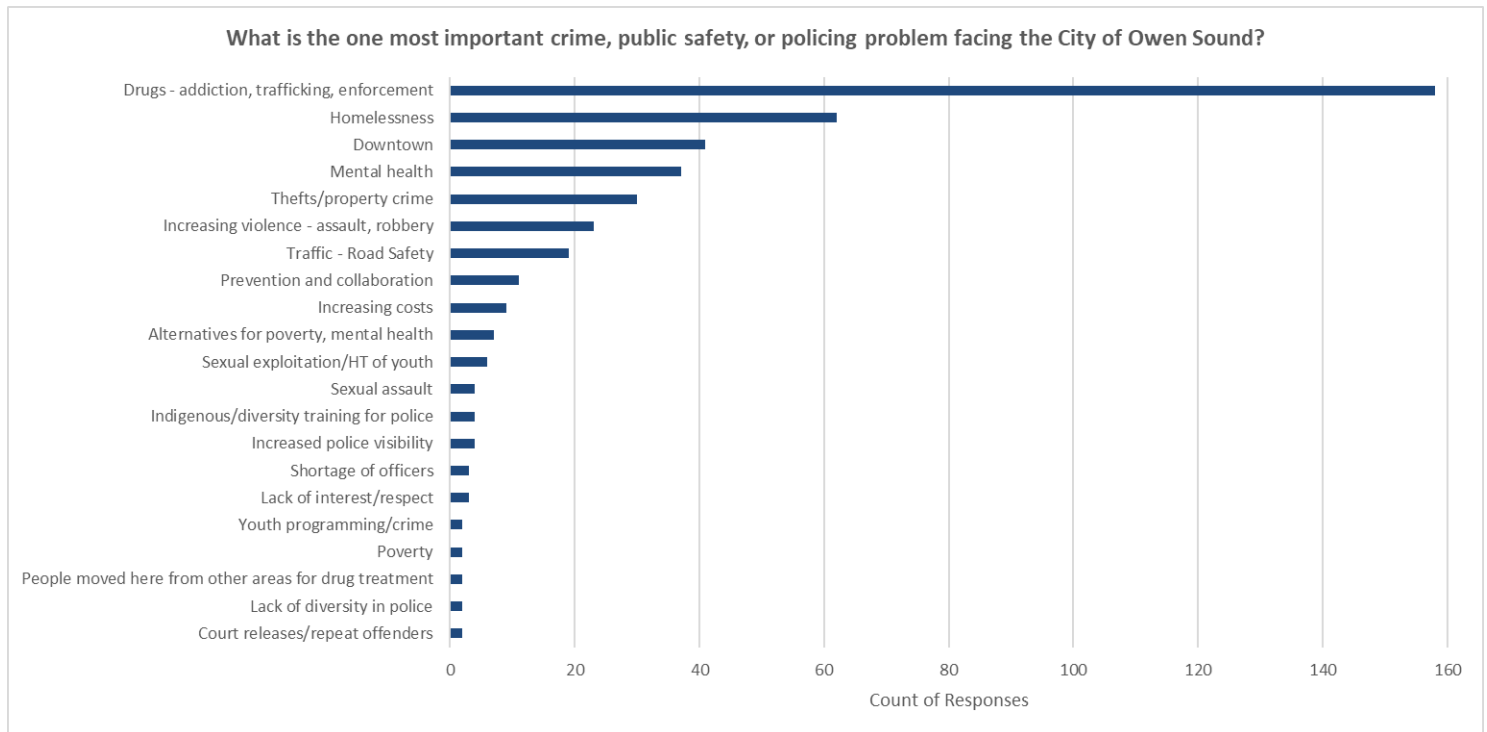
The importance of specific issues related to delivering police services was the most distinct between the community and OSPS members. For example, the community's most important concern of response times to emergency calls for service was identified as the second lowest concern by OSPS members. OSPS members ranked police visibility on foot and bike as their lowest concern compared to the community's top 5 rank for police visibility. The community ranked OSPS member wellness lower in importance, whereas OSPS members ranked this their most important issue.

In terms of similarities, both the community and OSPS members recognize the importance of partnering on mental health, partnership on addictions, as well as partnering on homelessness which was ranked 6th by the community.

Top Most Important Public Safety or Policing Problem

In your opinion, what is the one most important crime public safety or policing problem facing the City of Owen Sound?

This was an optional, open-ended question. The 273 responses were themed together and the graph below is based on a simple count of similar responses. If a community member included more than one specific item in their response (e.g. drugs, homelessness, and mental health), each was given a count.



The clear number one issue facing Owen Sound, in the opinion of community members, is “Drugs – drug addiction, trafficking, enforcement”. Results from a similar question asked in the Member Survey identified almost the same most important problems in the opinion of OSPS members, with Drugs also clearly the top concern:

Community’s Most Important Crime/Public Safety Issue	OSPS Members’ Most Important Crime/Public Safety Issue
1. Drugs – addiction, trafficking, enforcement	1. Drugs – addiction, overdoses, trafficking
2. Homelessness	2. Mental health
3. Downtown area	3. Homelessness
4. Mental health	4. Court releases/repeat offenders
5. Thefts/property crime	5. Thefts/property crime

The open-ended responses to this question were grouped into themes and it is worth noting that the volume of responses from the community was greater than OSPS members (273 compared to 52). OSPS members often mentioned the downtown area but not with the same specifics or volume as community respondents so it did not become a separate themed category. Whereas OSPS members identified court releases and repeat offenders as one of the most important problems, the community ranked this last. Other issues that were mentioned frequently by the community include: increasing violence, traffic/road safety, prevention and collaboration, increasing costs, and alternatives for poverty/mental health.

Concluding Comments

In the final section of the survey, community members were provided opportunity for open-ended comments or “parting thoughts”. An opportunity for respondents representing a community group, committee/collaborative, agency, or service provider was also included. The verbatim comments from the community were shared with the Owen Sound Police Services Board and the OSPS Senior Leaders, as well as specific comments from partnering community groups. The overall themes of the open comments are included below in order of most frequency.

Parting Thoughts

If you have any other comments on police services in the City of Owen Sound, please share them in the space below.

The following comments listed below are grouped into themes from the verbatim responses of community members.

- Positive towards OSPS – thank you
- Negative towards OSPS
- Need to address social issues - addiction, homelessness, mental health
- Specific policing/safety concerns e.g. graffiti, more charges
- Traffic concerns - road safety
- Concerns about downtown area
- More police - more visibility, volunteers
- Too much police/too much cost
- Concerns about drugs
- Would like more information from OSPS
- Positive feelings of safety
- Negative feelings of safety
- Quick court releases

OSPS and the Owen Sound Police Services Board thank all community members who took the time to complete this community survey and to share their opinions, concerns, and suggestions.

Your feedback will be taken into consideration during the development of OSPS strategic priorities, goals and operational plans over the next four years.

Appendix A: OSPS 2022 Community Survey

Owen Sound Police Service (OSPS) Community Survey



ABOUT THE OWEN SOUND POLICE SERVICE COMMUNITY SURVEY

Introduction: The Owen Sound Police Services Board, in collaboration with the Owen Sound Police Service, wants to hear from you about your perceptions of crime, neighbourhood concerns, and satisfaction with police services and public safety in the City of Owen Sound. Your participation will assist in determining future direction and policing priorities for the Owen Sound Police Service.

Instructions: There are three main parts to the survey: (A) Your Satisfaction with OSPS; (B) Your Perceptions of Safety; and (C) Policing Priorities.

A few questions "About You" are asked at the beginning. This information will help determine if findings are reflective of the population profile of the City of Owen Sound and to identify any systemic inequities. There is opportunity at the end for additional comments, suggestions, or "Parting Thoughts".

All responses are collected anonymously. You are not asked to identify yourself. All information collected will remain confidential and will be used solely for research purposes.

The survey will take about 10 minutes to complete. It is voluntary. You must be 18 years of age or older to complete this survey or have the consent of a parent or guardian.

Please answer each question that applies to you. You will be asked to check a box or to enter your answer in the space provided.

This survey will be open until December 31, 2022, and can be completed online or on paper:

Online: Scan the QR code or click the link www.surveymonkey.com/r/OSPS2022. When completing the survey online, you cannot save your responses and return later to finish.

Paper: A printable PDF version of the survey is available at www.owensoundpolice.com. Paper copies of the survey can be picked up and dropped off at the following locations in the City of Owen Sound:

- Owen Sound Police Service, 922 2nd Ave W
- Owen Sound & North Grey Union Public Library, 824 1st Ave W
- YMCA of Owen Sound Grey Bruce, 700 10th St E
- Royal Canadian Legion Memorial Branch 6, 1450 2nd Ave W



ABOUT YOU

The Owen Sound Police Service aims to provide quality services in an equitable, non-discriminatory, and accessible manner. The following information about you will help to determine if findings are reflective of the population profile of the City of Owen Sound and to identify any systemic inequities. Your responses will remain anonymous.

1. What is your connection to the City of Owen Sound? Please select all that apply:

- I live in Owen Sound
- I go to school in Owen Sound
- I work in Owen Sound
- I own/operate a business in Owen Sound
- I frequent Owen Sound for shopping, services, or other business
- None of the above

2. How old are you?

- Under 18 and completing this survey with consent of a parent or guardian
- 18 to 24 years of age
- 25 to 34 years of age
- 35 to 44 years of age
- 45 to 54 years of age
- 55 to 64 years of age
- 65+ years of age
- Prefer not to answer

3. How do you identify or express your gender?

- Female
- Male
- Non-binary
- Another gender
- Prefer not to answer

4. In our society, people are often described by their race or racial background. Which race category best describes you? These race categories are from Ontario's Data Standards for the Identification and Monitoring of Systemic Racism. Select all that apply:

- Black (African, Afro-Caribbean, African-Canadian descent)
- East/Southeast Asian (Chinese, Korean, Japanese, Taiwanese descent; Filipino, Vietnamese, Cambodian, Thai, Indonesian, other Southeast Asian descent)
- Indigenous (First Nations, Métis, Inuk/Inuit descent)
- Latino (Latin American, Hispanic descent)
- Middle Eastern (Arab, Persian, West Asian descent, e.g. Afghan, Egyptian, Iranian, Lebanese, Turkish, Kurdish, etc.)
- South Asian (South Asian descent, e.g. East Indian, Pakistani, Bangladeshi, Sri Lankan, Indo-Caribbean, etc.)
- White (European descent)
- Another race category
- Prefer not to answer

5. Do you consider yourself a person with a disability (defined broadly as per the Ontario Human Rights Code)?

- Yes
- No
- Prefer not to answer

6. What language is spoken most often in your home?

- English
- French
- Prefer not to answer
- Other (please specify)

(A) YOUR SATISFACTION WITH OWEN SOUND POLICE SERVICE

Questions in this section cover your attitudes towards the police and your satisfaction with the Owen Sound Police Service's performance. Some questions will ask you to read a statement and rate your level of agreement. If you have no opinion or are unfamiliar with particular aspects of policing interactions, select "No Opinion/I Don't know".

7. When you think about the Owen Sound Police Service, to what extent do you agree or disagree with each of the following?

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	No Opinion/I Don't Know
Owen Sound Police make decisions based on facts.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Owen Sound Police treat people with respect.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Owen Sound Police provide the same quality of service to all citizens.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Owen Sound Police are dealing with the things that matter to people in this community.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel a moral duty to follow Owen Sound Police orders.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I generally support how the Owen Sound Police usually act.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would help the Owen Sound Police if asked.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. About how often would you say the police in Owen Sound exceed their authority?

- Never/Almost Never
- Rarely
- Sometimes
- Most of the Time
- Always/Almost Always
- No Opinion/I Don't Know

9. Taking everything into account, how good a job do you think the police in Owen Sound are doing?

- Very Poor
- Poor
- Average
- Good
- Excellent
- No Opinion/I Don't Know

10. Taking everything into account, how good a job do you think the police in this country are doing?

- Very Poor
- Poor
- Average
- Good
- Excellent
- No Opinion/I Don't Know

11. Have you had any type of interaction with a member of the Owen Sound Police Service (OSPS) in the past three (3) years? Please select all that apply:

- I called 9-1-1 for emergency police service
- I called the OSPS non-emergency number
- I submitted an online report to OSPS to report a crime
- I was the victim of a crime and spoke to an OSPS police officer
- I was witness to a crime and spoke to an OSPS police officer
- I was questioned by an OSPS police officer relating to a crime or charged with a crime
- I spoke to an OSPS police officer for advice or information
- I network with OSPS through my work/volunteering
- I interacted with a member of OSPS at a community or special event
- I visited the Collision Reporting Centre to report a traffic collision
- I was stopped by an OSPS police officer
- I had a casual conversation with an OSPS police officer who was on patrol
- I visited the Front Desk of the Owen Sound Police Service
- I visited the OSPS website www.owensoundpolice.com for information
- Other (please specify)
- I have not had any contact (in-person, by phone, or online) with a member of OSPS in the past three (3) years

12. Where do you get your information about the Owen Sound Police Service?
Please select all that apply:

- Family/Friends
- Newspaper
- Online news
- Radio
- OSPS website www.owensoundpolice.com
- OSPS Twitter
- OSPS Instagram
- OSPS Facebook
- Other (please specify)

13. How satisfied are you with the performance of the Owen Sound Police Service in providing the following **core functions of policing**. If you are unfamiliar with particular aspects of police functions, select "No Opinion/I Don't Know".

	Very Dissatisfied	Dissatisfied	Neither Dissatisfied or Satisfied	Satisfied	Very Satisfied	No Opinion/I Don't Know
Resolving crimes where violence is involved	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Resolving property crimes, such as theft	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Responding quickly to calls for assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assisting victims of crime	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Crime prevention and awareness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Traffic enforcement and awareness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

14. How satisfied are you with the performance of the Owen Sound Police Service on their **partnership/engagement** activities. If you are unfamiliar with particular aspects of police partnerships, select "No Opinion/I Don't Know".

	Very Dissatisfied	Dissatisfied	Neither Dissatisfied or Satisfied	Satisfied	Very Satisfied	No Opinion/I Don't Know
Working with residents to solve local crime and safety concerns	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Working with other emergency service/public safety providers e.g. EMS, Bylaw, Fire, Public Health, other police services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Working with social service providers on complex issues e.g. homelessness, mental health, addictions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Working with diverse community groups	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

15. How satisfied are you with the **visibility** of the [Owen Sound Police Service](#) in the community. If you are unfamiliar with particular aspects of police visibility/deployment, select "No Opinion/I Don't Know".

	Very Dissatisfied	Dissatisfied	Neither Dissatisfied or Satisfied	Satisfied	Very Satisfied	No Opinion/I Don't Know
Police presence on foot or bicycle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police presence in vehicles	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police presence in schools	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police presence at community events	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police presence in the downtown River District area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

16. How satisfied are you with the **service delivery** of the [Owen Sound Police Service](#). If you are unfamiliar with particular aspects of police service delivery, select "No Opinion/I Don't Know".

	Very Dissatisfied	Dissatisfied	Neither Dissatisfied or Satisfied	Satisfied	Very Satisfied	No Opinion/I Don't Know
Providing accessible services to Ontarians with Disabilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing services in other languages	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing helpful and prompt service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Having a workforce that reflects diversity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing service that is good value for money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

17. Overall, how satisfied are you with the quality of police services in the City of Owen Sound?

- Very Dissatisfied
- Dissatisfied
- Neither Dissatisfied or Satisfied
- Satisfied
- Very Satisfied
- No Opinion/I Don't Know

(B) YOUR PERCEPTIONS OF SAFETY

Questions in this section cover your perceptions of crime and feelings of safety in various locations throughout the City of Owen Sound. If you do not attend a specific place in Owen Sound (e.g. you do not work in Owen Sound), select "Not Applicable".

18. In the past three years, do you think crime has decreased, remained the same, or increased in the City of Owen Sound?

- Decreased
- Remained the Same
- Increased
- No Opinion/I Don't Know

19. For each of the following locations in the City of Owen Sound, how safe do you feel DURING THE DAY (daylight hours)? If the specific location, for you, is not in the City of Owen Sound, please select "Not Applicable".

	Very Unsafe	Unsafe	Neutral	Safe	Very Safe	Not Applicable
In your home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In your neighbourhood	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In your workplace	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In your local school (elementary, high school or post secondary)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Along bike paths and walking trails	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In parks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
While shopping	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
While using public transit	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In the downtown River District area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In public buildings (e.g. community centre, library)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Driving on roads in Owen Sound	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

20. For each of the following locations in the City of Owen Sound, how safe do you feel AT NIGHT (after dark)? If the specific location, for you, is not in the City of Owen Sound, please select "Not Applicable".

	Very Unsafe	Unsafe	Neutral	Safe	Very Safe	Not Applicable
In your home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In your neighbourhood	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In your workplace	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In your local school (elementary, high school or post secondary)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Along bike paths and walking trails	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In parks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
While shopping	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
While using public transit	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In the downtown River District area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In public buildings (e.g. community centre, library)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Driving on roads in Owen Sound	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(C) POLICING PRIORITIES

Questions in this section will help OSPS focus resources on the issues most concerning to you and to public safety in the City of Owen Sound. If you have no opinion or are unfamiliar with the particular crime/public safety issue, select "No Opinion/I Don't know".

21. For each of the following crime/public safety issues, please indicate by a ranking of importance, which you feel are the most concerning in Owen Sound and which you feel OSPS should prioritize and focus resources on? If something not on this list is more important to you please type it into the "Other" box.

	Not at all Important	Unimportant	Neutral	Important	Very Important	No Opinion/I Don't Know
Assault	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sexual assault	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Robbery	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Intimate partner violence	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Human trafficking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Child abuse and neglect	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Break and enter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Theft/theft from vehicle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fraud	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Property damage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Gun violence	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Internet/cyber crime	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hate-motivated crime	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Illegal drugs/drug trafficking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Youth crime	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Traffic/road safety	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other social/health issues (e.g. homelessness, mental health, addictions)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

22. For each of the following issues related to delivering police services in Owen Sound, please indicate by a ranking of importance, which you feel OSPS should prioritize and focus resources on? If something not on this list is more important to you please type it into the "Other" box.

	Not at all Important	Unimportant	Neutral	Important	Very Important	No Opinion/Don't Know
Response times to emergency calls for service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assistance to victims of crime	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Crime prevention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police visibility	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OSPS involvement with youth/school programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recruiting diverse OSPS personnel	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OSPS personnel wellness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Financial sustainability of delivering services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Partnering on homelessness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Partnering on mental health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Partnering on addictions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using technology to improve delivery of services e.g. online reporting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Working with local/social media to deliver OSPS messages	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

23. In your opinion, what is the one most important crime, public safety, or policing problem facing the City of Owen Sound?

24. When thinking about the number of police you see in the City of Owen Sound, please indicate whether you think there are:

- Too Many
- About Enough
- Too Few
- No Opinion/I Don't Know

PARTING THOUGHTS

25. If you have any other comments on police services in the City of Owen Sound, please share them in the space below.

26. If you represent a community group, committee/collaborative, agency, or service provider, please use the space below to share how OSPS may better work with your group. From your perspective, what's working well that OSPS should keep doing or do more of? What should OSPS do less of? Are there ways OSPS can partner with you to improve community safety and wellbeing in Owen Sound?

Thank you for completing the OSPS Community Survey!



Appendix B: OSPS 2022 Community Survey Poster and Media Release

Owen Sound Police Service Community Survey



We want to hear from

YOU...

About your perceptions of crime, neighbourhood concerns, and satisfaction with police services and public safety in the City of Owen Sound. Your participation will assist in determining future direction and policing priorities for the Owen Sound Police Service.

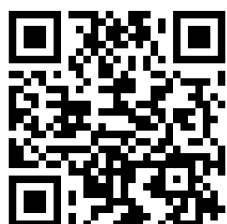
**For more information
visit us at www.owensoundpolice.com**



Take the survey here



www.surveymonkey.com/r/OSPS2022





Owen Sound Police Service

For Immediate Release

MEDIA RELEASE

Friday November 25, 2022

OWEN SOUND POLICE SERVICE COMMUNITY SURVEY

We want to hear from you!

The Owen Sound Police Services Board, in collaboration with the Owen Sound Police Service (OSPS), wants to hear your perceptions of crime, neighbourhood concerns, and satisfaction with police services and public safety in the City of Owen Sound.

Your participation in this Community Survey will assist in determining future direction and policing priorities for the Owen Sound Police Service. The information collected will be used to better address the needs of residents, to enhance service delivery, and to strengthen community relations.

The survey is now open until December 31, 2022, and can be completed online or on paper by using:

- a weblink www.surveymonkey.com/r/OSPS2022
- a QR code
- a paper copy



Paper copies of the survey can be picked up and dropped off at the following locations in the City of Owen Sound:

- Owen Sound Police Service, 922 2nd Ave W
- Owen Sound & North Grey Union Public Library, 824 1st Ave W
- YMCA of Owen Sound Grey Bruce, 700 10th St E
- Royal Canadian Legion Memorial Branch 6, 1450 2nd Ave W

For more information about this Community Survey, visit OSPS at www.owensoundpolice.com

Chief Craig Ambrose
Owen Sound Police Service
Community Partners

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www.owensoundpolice.com (website)