

Owen Sound Police Service Board

2nd Floor Meeting Room

Wednesday May 29th, 2024 at 10:00 a.m.

PUBLIC SESSION MINUTES

Members Present:	J. Thomson (Chair), I. Boddy, S. Kukreja, B. O’Leary
Management Present:	Chief C. Ambrose, Inspector J. Fluney, Inspector D. Bishop
Guests attending:	Special Constable- J. Cranny, D. Sprague- Ministry of the Solicitor General
Minutes:	K. Wardell

1. Call to Order

Chair Thomson called the meeting to order at 10:03 a.m.

2. Land Acknowledgment

I would like to respectfully acknowledge that we are meeting on the traditional lands of the First Nations and has been inhabited by Indigenous peoples from the beginning. In particular, I acknowledge the history, spirituality, and culture of the Territory of the Anishinabek Nation; the People of the Three Fires known as Ojibway, Odawa, and Pottawatomi Nation and further give thanks to the Chippewas of Saugeen, and the Chippewas of Nawash, known collectively as the Saugeen Ojibway Nation, as the traditional keepers of this land. We recognize and deeply appreciate their historic connection to this area as well as the contributions of Métis, Inuit, and other Indigenous peoples whose ancestors shared these lands and waters. May we live with respect for each other on this land and live in peace and friendship with all its diverse peoples.

Megwitch

“Prior to today’s meeting, the Board met in closed session to review and discuss matters that in their opinion fell under Section 35 (4) of the Police Services Act, R.S.O 1990 c. P.15 and Section 24 item b) of the OSPSPB General Policy- 003 – Board Governance.

3. Approval of the Agenda

Moved by I. Boddy, seconded by S. Kukreja.

“That the agenda dated May 29, 2024, be approved.” CARRIED

4. Declaration of Conflict of Interest arising out of the Minutes and Matters Listed on the Agenda. HEARING NONE

5. Presentations, Deputations, and Public question period.

- a) Special Constable J. Cranny – Diversity, equity and inclusion

Chair Thomson thanked S. Cst Cranny for the presentation and he left the meeting.

6. Confirmation of the Minutes of the Public Session held April 24, 2024.

Moved by B. O’Leary, seconded by I. Boddy.

“That the minutes dated April 24, 2024, be approved.” CARRIED

7. Business arising out of the Public Session Minutes of the April 24, 2024. HEARING NONE

8. Correspondence received

- a) Law Enforcement Torch Run for Special Olympics

9. Chairman’s Report

Chair Thomson reported on the OAPSB board meeting held on April 11, 2024. Several resolutions and changes were discussed and are set to be presented at the upcoming AGM. Key changes include:

- Renaming the OPP Board to OPP Detachment Boards.
- Adding First Nations Boards.
- Changing "Police Services Boards" to "Police Service Boards" (removing the "s").
- Updating the organization's name to Police Service Boards (OAPSB).
- Discussing a potential name change for OAPSB (options include OAPGB, OAPG).
- Clarifying the expectations for the First Nations position on the board.

Additionally, a nomination report was presented, detailing who will serve on the OAPSB for the next three years. The agenda for the AGM has been finalized and distributed.

10. Governance

Chair Thomson added that there will be several changes to bylaws and policies with the new CSPA.

11. Reports from Inspector D. Bishop

- Inspector Bishop presented the following reports
 - a) Criminal Investigations Branch and Drug Enforcement/Criminal Intelligence Unit
 - b) Auxiliary Unit Report
 - c) Community Oriented Response & Enforcement Unit

12. Reports from Inspector J. Fluney

- Inspector Fluney presented the following reports
 - a) Front Line Patrol and Collision Statistics
 - b) Community Services Office
 - c) Lost Hours and Training

13. Reports from Director of Civilian Services K. Fluney

- Inspector Bishop presented the following report on behalf of Director Fluney

14. Report from Director of Corporate Services S. Bell-Matheson and Director of Information Technology Services C. Hill

- Inspector Fluney presented the following report on behalf of Director Bell-Matheson and Director Hill

15. Financial Update from the Chief of Police

Chief Ambrose noted that he received the year-end projection from the city, which currently shows a budget surplus of \$197,000. However, he mentioned that several factors could affect the final amount.

16. Operating Reports from the Chief of Police

- a) Chief's Activity Report

17. Other Items and New Business

- a) Proposed Date change of June 26th Meeting

Chair Thomson, along with the board moved the date of the June meeting to July 2, 2024 due to scheduling conflicts.

b) Proposed Date change of September 25th Meeting

Chair Thomson moved the date of the September meeting to October 2, 2024 due to scheduling conflicts.

c) Proposed Date for Staff Appreciation Night

This item will be moved to the June meeting.

18. Termination of the Public Meeting

As the board had dealt with all of the items on the agenda, and there being no additional business to conduct, the chair declared the open session to be terminated at 11:02 a.m.

Next Meeting: July 2nd, 2024

Law Enforcement Torch Run (LETR) for Special Olympics - June 13, 2024



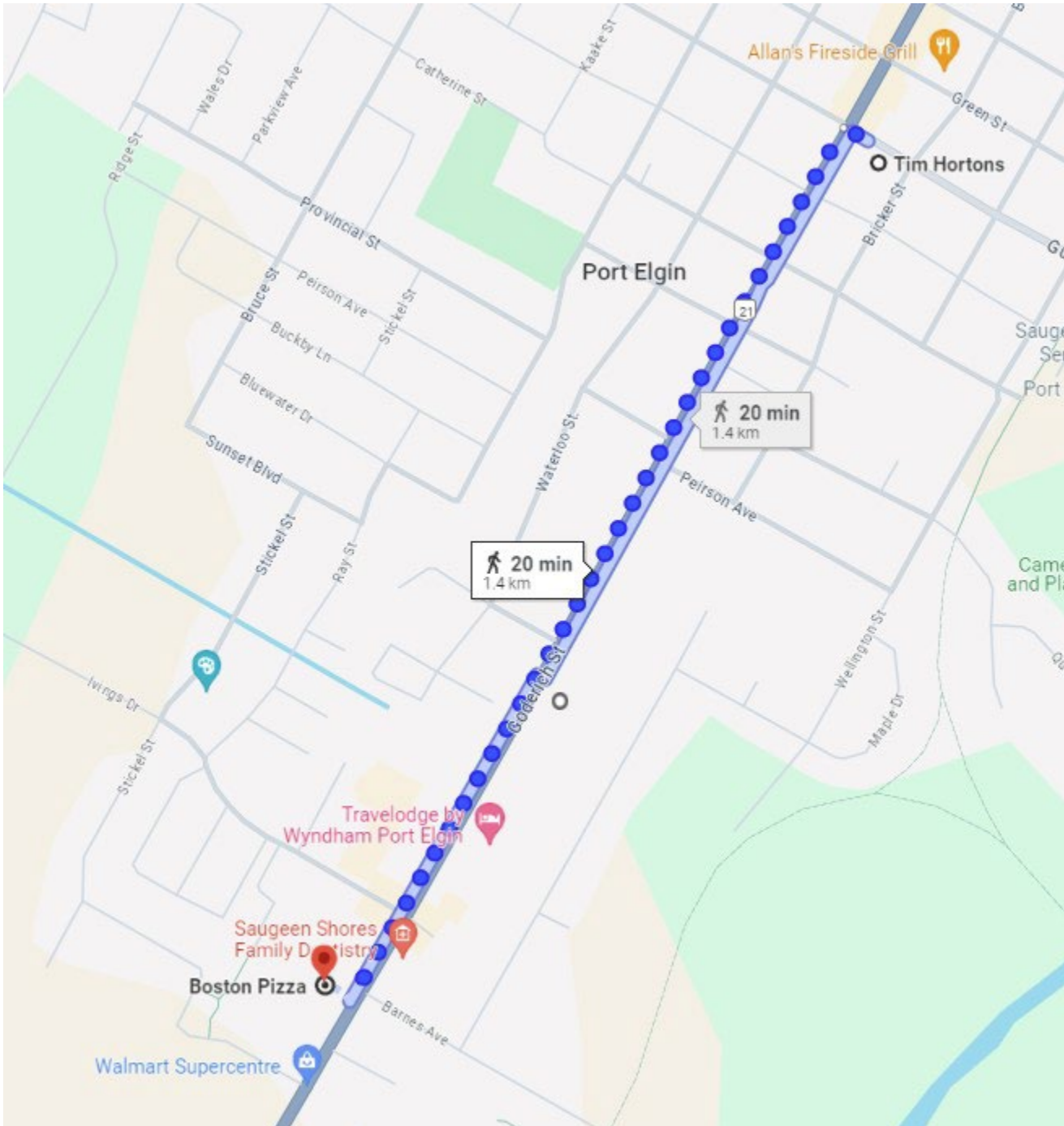
ROUTE	Start Time	LETR Route Start	Approx. Distance of LETR Route	LETR Route End	Total Time in Community	Depart Time	Travel Time in Vehicles
Leg #1	8:00am	Tim Hortons, 618 Gustavus St. Port Elgin	1.4 K	Boston Pizza, 140 Goderich St. Port Elgin	45 min. in Saugeen Shores	8:45am	45 min. to Hanover
Leg #2	9:30am	Hanover Clock Tower, 351 Tenth St. Hanover	1.6 K	Grants YIG 832 Tenth St. Hanover	45 min. in Hanover	10:15am	15 min. to Durham
Leg #3	10:30am	Foodland Durham, 344 Garafraxa St. S. Durham	<1K	West Grey Police Service (WGPS), 153 George St. W. Durham	45 min. in West Grey	11:15am	30 min. to Chatsworth
Stop #4	11:45am	Chatsworth OPP Hwy 6 & 10 Chatsworth	Stop at OPP station	Chatsworth OPP Hwy 6 & 10 Chatsworth	15 min. in Chatsworth	12noon	15 min. to Owen Sound
Leg #5	12:15pm	Owen Sound Police Service 922 2 nd Ave.W. Owen Sound	1.2K	Victoria Park (by Julie McArthur Centre/YMCA) 700 10 th St.E. Owen Sound	1 hour and BBQ lunch in Owen Sound	Meet with group waiting at Victoria Park. Grand LETR finale with loop around track together, and finish with BBQ lunch	
Final Loop #6	12:45pm	Victoria Park (by Julie McArthur Centre/YMCA) 700 10 th St.E. Owen Sound	400m loop of track	Victoria Park (by Julie McArthur Centre/YMCA) 700 10 th St.E. Owen Sound			

LETR LEG #1 Port Elgin; SAUGEEEN SHORES POLICE SERVICE

Start: 8:00am at Tim Horton's, 618 Gustavus Street, Port Elgin, left (south) on Goderich St (Hwy 21)

End: at Boston Pizza parking lot, 140 Goderich St. (Hwy 21)

Depart: by 8:45am in vehicles towards Hanover

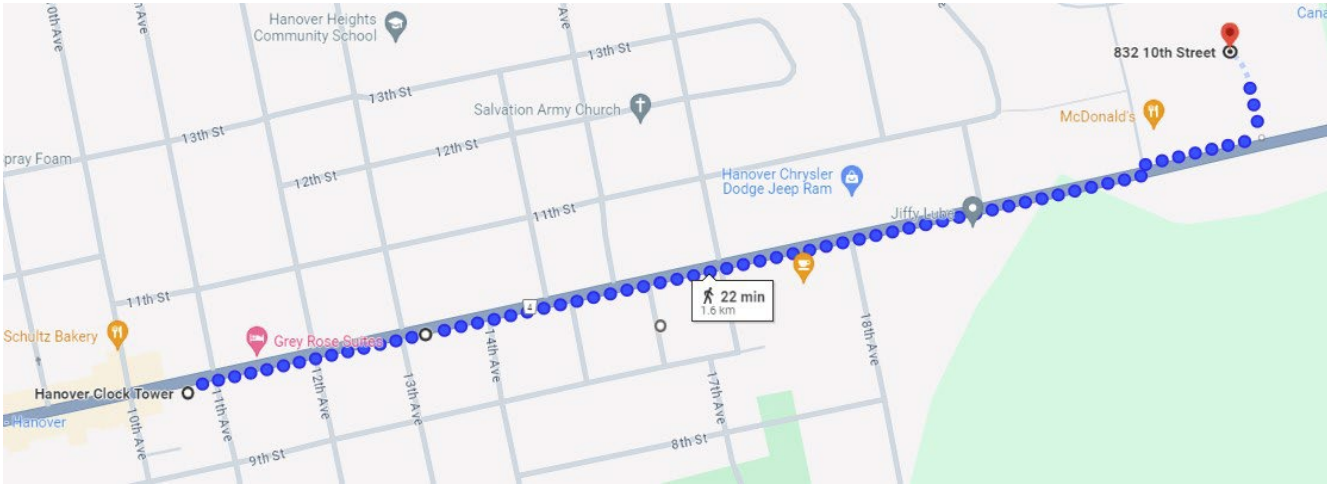


LETR LEG #2 Hanover; HANOVER POLICE SERVICE

Start: 9:30am at Hanover Clock Tower (beside Library), 351 Tenth St; right (east) on Tenth St;

End: at Grant's Your Independent Grocer, 832 Tenth St

Depart: by 10:15am in vehicles towards Durham



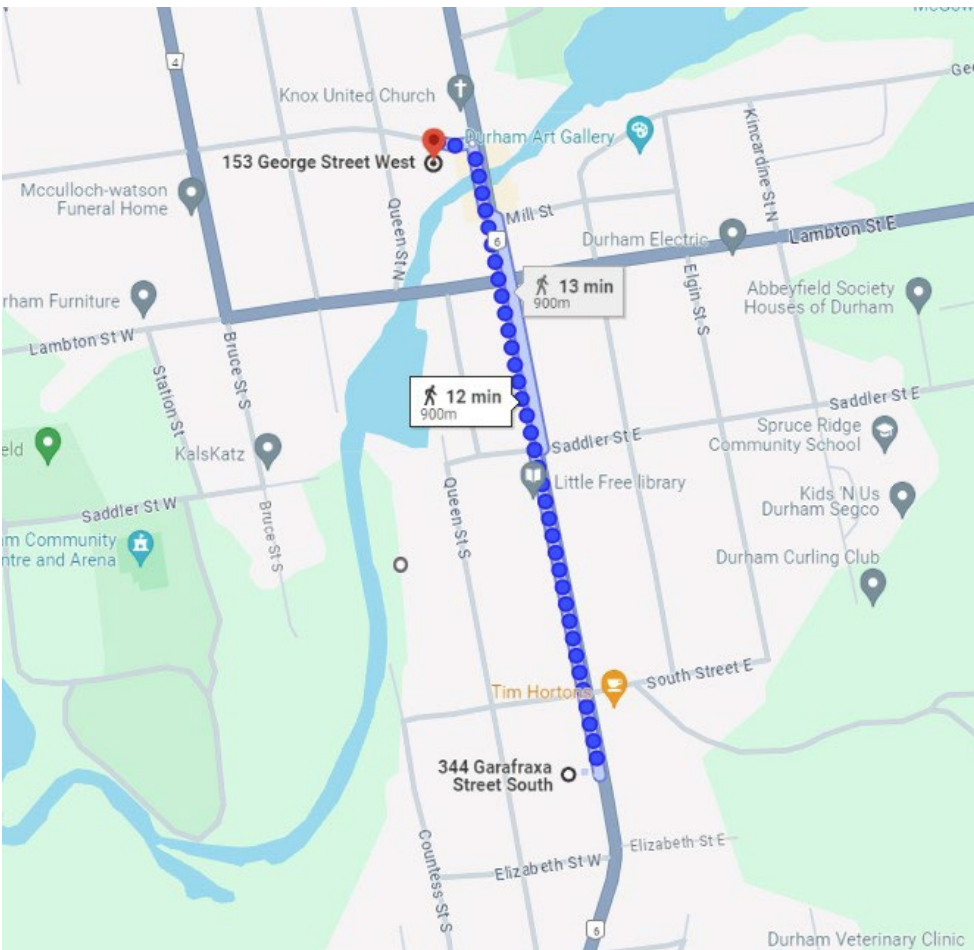
LETR
LEG
#3

Durham; WEST GREY POLICE SERVICE

Start: 10:30am at Foodland, 344 Garafraxa St.S (Hwy 6); north on Garafraxa St.; left on George St.

End: West Grey Police Service (WGPS), 153 George St. W.

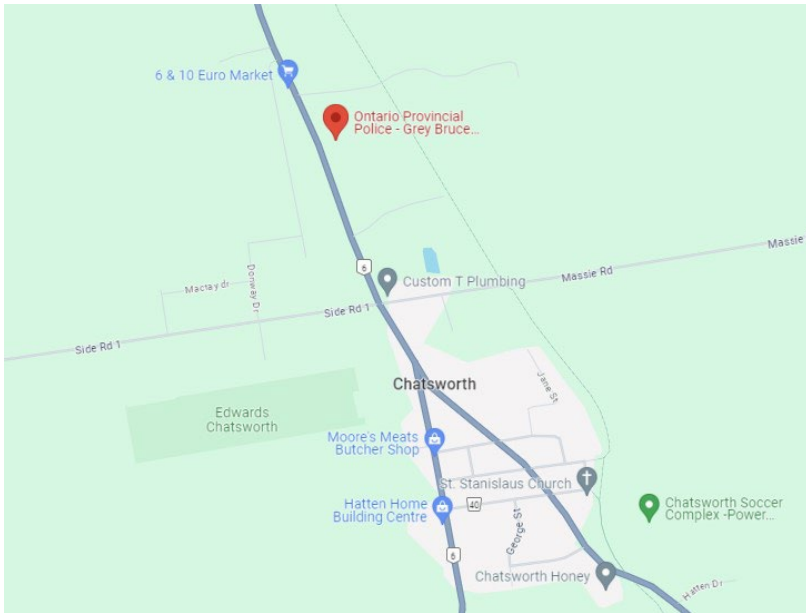
Depart: by 11:15am in vehicles from WGPS towards Chatsworth



LETR STOP #4 Chatsworth; ONTARIO PROVINCIAL POLICE

Stop: around 11:45 for 15 minutes at Chatsworth OPP station, Hwy 6&10

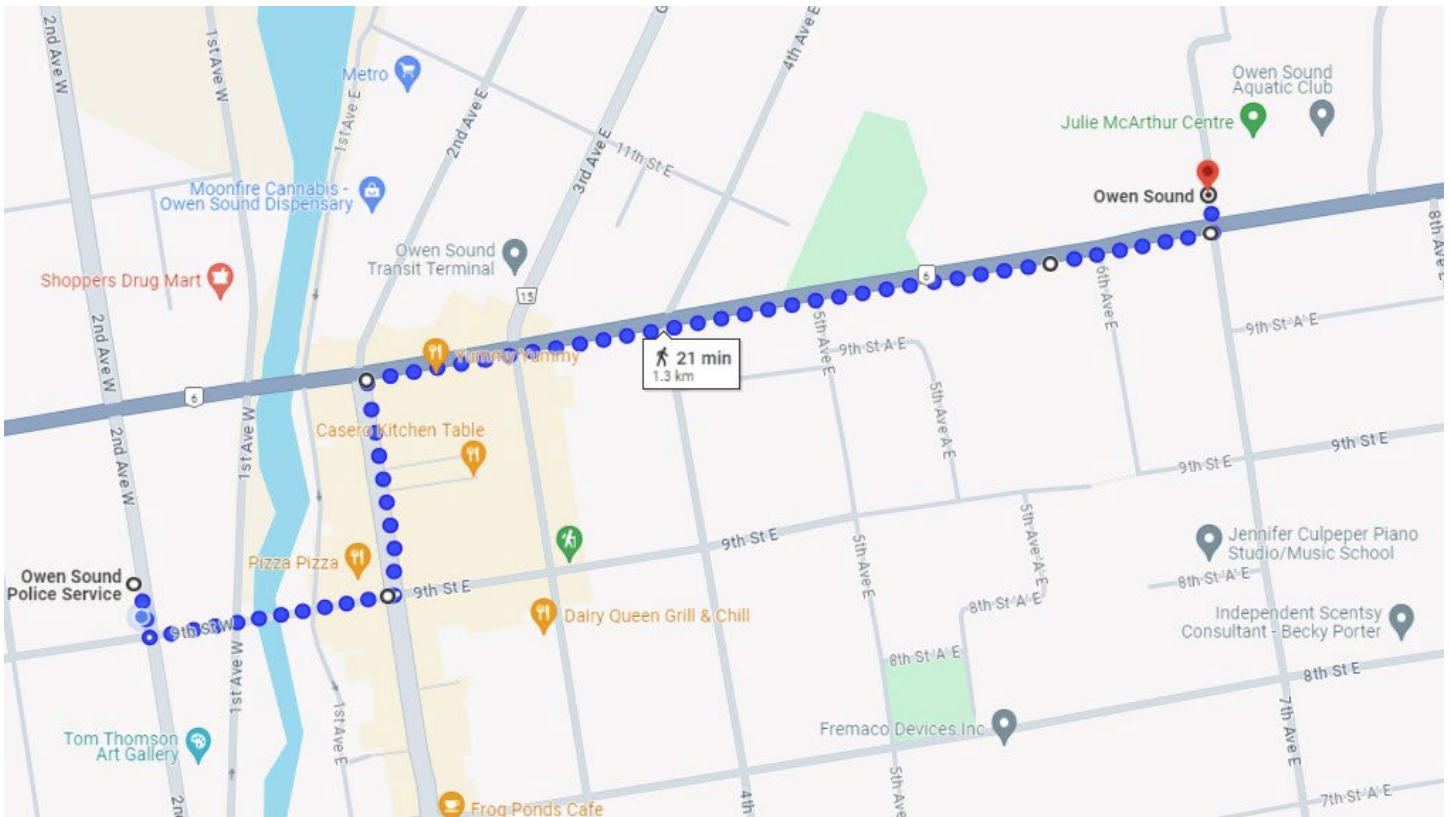
Depart: by 12noon in vehicles from Chatsworth OPP towards Owen Sound



LETR LEG #5 Owen Sound; OWEN SOUND POLICE SERVICE

Start: 12:15pm at Owen Sound Police Service (OSPS), 922 2nd Ave.W; east on 9th St. W; left on 2nd Ave. E.; right on Hwy 6/10th Street East (up big hill!) towards Julie McArthur Centre/YMCA

End: at Victoria Park track, 700 10th St.E.



LETR Final Loop LEG #6 Victoria Park Track

Start: Meet with group waiting at Victoria Park; Grand Finale loop around track together;

Lunch: Outside near track (weather dependent options tbd)





REPORT TO THE OWEN SOUND POLICE SERVICES BOARD

SUBJECT: CRIMINAL INVESTIGATIONS BRANCH AND DRUG ENFORCEMENT / CRIMINAL INTELLIGENCE UNIT – APRIL 2024

TO: Chair and Members of the Owen Sound Police Services Board

DATE: May 14, 2024

RECOMMENDATION(S):

For Information

REPORT:

Subheadings in Report:

Investigations

Uniform Assistance

Follow Up

MMHART Statistics

Training

Meetings

Other

Drug Overdose Information

Missing Persons

Investigations

Homicide – (August 17, 2023) - On August 18, 2023, members of CIB followed up on a serious assault which occurred just after 9:00 p.m. in the 900 block of 2nd Avenue East, Owen Sound. Uniformed members had responded to the incident on the 17th and commenced the investigation. On August 24, 2023, the victim, 44-years-of-age of Owen Sound, died from his injuries. The homicide investigation is ongoing.

Homicide – (July 11th, 2023) – Members of CIB continue to investigate the murder of a 17-year-old male at an apartment building in the City of Owen Sound. Dustin NOONAN of Owen Sound was charged with First Degree Murder and remains in custody. Twenty - five-year-old Donte'a Ryan MITCHELL, from North York, was charged with First Degree Murder in August and he remains in custody. In late November, a 17 year old Brampton resident was arrested and charged with First Degree Murder.

Homicide – (July 7th, 2023) – Members of CIB continue to investigate the homicide of a 47-year-old male which occurred at a residence on 2nd Avenue East in the City of Owen Sound. In July, Cody HASSARD was charged with Second Degree Murder as well as other offences and Ashley Lynn DYKSTRA was charged with Accessory After the Fact to Murder as well as other offences, both remain in custody.

Trafficking Fentanyl / Manslaughter – (March 5th, 2024) Members of CIB continue to investigate the sudden death of a 37-year-old, Owen Sound man that occurred at an apartment building in Owen Sound. It is believed that the male died as a result of a fentanyl overdose and it was determined that a 27-year-old man, had sold/supplied the fentanyl that the deceased had taken. As a result, the male was charged with trafficking fentanyl and manslaughter. The investigation is ongoing at this time.

Uniform Assistance

Swatting Incident – (April 2nd, 2024) – CIB investigated a “swatting” incident where threats were made via encrypted email to Owen Sound City Council. This incident was connected with similar OPP incidents. The investigation was concluded with insufficient evidence to proceed with charges at this time.

Assault with a Weapon (Stabbing) – (April 11th, 2024) – Members of CIB assisted uniform platoon members in attempting to locate a female youth who stabbed her sibling at the family residence and then fled. The victim was transported to hospital with minor injuries and the youth was located and arrested.

Sudden Death – (April 26th, 2024) - CIB assisted members of uniform patrol with the sudden death of a 40-year-old female. The pathology report is pending, but preliminary autopsy results indicate no anatomical cause of death, and the death is suspected to be the result of a drug overdose. The investigation is continuing.

Follow Up

Sexual Assault – Follow up with a victim of sexual assault who had disclosed further evidence during a crown meeting. An additional statement was taken and evidence provided to the Crown’s office.

MMHART Statistics

Officer Referrals/ Consultations = 6

Follow Up’s = 16

Community Support Consultations = 2

Community Support Referrals = 0

Incident Response/Support = 7

STAR cases = 1

Training

OSPS Sergeant & Acting Sergeant Training – DS Rawn & DC Martin

Incident Command 100 (Online) & Incident Command 200 (Walkerton) – DC Martin

Major Case Management (OPC) – DC Hawke

Block Training (Firearms and IRD) – Trainer, DC Houston

Meetings

Virtual Situation Table Meetings (Weekly) – DC Bridgeman & DC Martin
Bruce Grey Child & Family Services – Child Abuse Review Team Meeting – DS Rawn
West Region Human Trafficking Investigators Meeting – DC Bridgeman & DC Martin
Law Enforcement Agencies & Partners Protecting Seniors (LEAPPS) General Meeting – DC Houston

Other

D/Cst. Martin assisted London Police Service with interviewing two female youth victims of sexual assault that occurred in London, Ontario in January 2023. The females now reside in Owen Sound and with the assistance of Bruce Grey Child & Family Services their statements were obtained and forwarded to London where London Police charged a 56-year-old London man.

D/Cst. Houston, D/Cst. Martin & D/Cst. Bridgeman interviewed four Recruit Constable applicants.

Drug Overdose Information

In April 2024 the city had two (2) suspected drug related deaths.

To date, the city has had six (6) deaths from suspected drug overdoses.

The year 2023 ended with the Owen Sound Police Service having investigated a total of eleven (11) deaths from suspected drug overdoses. The year 2022 ended with a total of six (6), a total of fourteen (14) occurred in 2021 and a total of eight (8) occurred in 2020.

Missing Persons

Active: There are no outstanding missing persons being investigated.

SUBMITTED BY:

D. Bishop, Inspector



REPORT TO THE OWEN SOUND POLICE SERVICES BOARD

SUBJECT: Auxiliary Board Report – April 2024

TO: Chair and Members of the Owen Sound Police Services Board

DATE: May 29th, 2024

REPORT:

In April 2024, the Auxiliary Unit was busy with community events and assisting the Uniform Branch with ride along hours. The volunteer hours accumulated from the Auxiliary Unit totalled 243!

On April 13th, members of the Auxiliary Unit assisted with traffic control for the Royal Canadian Legion annual District C spring convention. The police-guided parade filled Owen Sound's River District with the sounds of the Beaver Valley Pipes and Drums before the gathered delegates and citizens sang both O Canada and God Save the King and observed a moment of silence.

On the evening of April 30th, members of the Auxiliary Unit partook in additional training in regards to Traffic Control. The training was delivered by Sergeant Josh Gurney.

The unit looks forward to upcoming community events in May.

SUBMITTED BY:

Insp. D. Bishop



REPORT TO THE OWEN SOUND POLICE SERVICES BOARD

SUBJECT: Community Oriented Response & Enforcement Unit – April 2024

TO: Chair and Members of the Owen Sound Police Services Board

DATE: May 12, 2024

RECOMMENDATION(S):

For Information

REPORT:

FOOT PATROL (Hours)	46
BICYCLE PATROL (Hours)	0
CRIMINAL CHARGES	46
WARRANT ARRESTS	9
PROVINCIAL OFFENCES	0
MOTOR VEHICLE COLLISIONS	1
COMPLIANCE CHECKS	29

- **COMMUNITY PARTNERS**

- CORE addressed concerns from citizens regarding trespassing in the stairwell of a local business.
- CORE addressed concerns regarding reports of trespassing in a covered parking area.
- CORE participated in a 'town hall' style meeting with Grey County Housing and tenants at a west-side housing program building.

- **FOOT & BIKE PATROL LOCATIONS**

- The River District – including a focus on specific concerns identified by the community.
- Safe n Sound overnight warming program/shelter.
- West side Grey County Housing Complexes.
- Heritage Place Mall.

- **ASSIST UNIFORM PLATOONS**

- CORE assisted uniform patrol with locating a 13-year-old autistic non-verbal female who was reported by school staff, leaving the area and being aggressive with them.
- CORE assisted uniform patrol on a weapons call where a male brandished a knife at another male.
- CORE assisted uniform patrol in checking the welfare of an unhoused person in the downtown core.

- CORE assisted uniform patrol by apprehending a female in distress and taking her to hospital for a psychiatric assessment.
- CORE assisted uniform patrol with a weapons occurrence where a female was arrested and charged with assault with a weapon.
- CORE assisted uniform patrol by attending and investigating a domestic dispute.
- CORE assisted uniform officers by attending an unwanted person call for service.
- CORE officers worked 12 shifts to cover uniform patrol during block training.

- **INVESTIGATIONS**

- CORE completed two Surety Background Profiles for the ISBVT.
- CORE located and arrested several persons with a total of nine arrest warrants being executed.
- CORE conducted 29 compliance checks on known offenders residing in Owen Sound for Bail Compliance & Warrant Apprehension (BCWA).
- CORE completed more than 24 criminal investigations which led to 46 criminal charges being laid which included impaired driving, uttering threats, theft, mischief, fail to comply with release order, fail to comply with undertaking, fail to comply with probation and fail to attend for court. This also included four investigations in relation to businesses in the downtown core, which lead to persons being arrested and charged.
- CORE investigated a motor vehicle collision in the River District.

- **TRAINING / MEETINGS / OTHER DETAILS**

- CORE attended training for a specialized camera.
- CORE attended a Bail Compliance/Warrant Apprehension meeting.
- CORE attended a Law Enforcement Torch Run Meeting.
- A CORE member attended a Commercial Motor Vehicle Course.
- A CORE member attended the Ontario Police College Search Warrant Course.
- A CORE member attended and participated in annual block training (firearms training, scenarios, etc).

FINANCIAL/RISK IMPLICATION(S): N/A

OPERATIONS PLAN:

CORE focused on proactive and high-visibility foot patrol relating to goal CS2 in the River District during impactful times to increase public safety.

CORE also attended community events to improve visibility and address concerns identified in the community pertaining to goal CS2(c).

CORE also engaged in Bail Compliance and Warrant Apprehension duties.

ATTACHMENT(S): N/A

SUBMITTED BY:

D. Bishop Inspector



REPORT TO THE OWEN SOUND POLICE SERVICES BOARD

SUBJECT: Front Line Patrol Report and Collision Statistics – April 2024
TO: Chair and Members of the Owen Sound Police Services Board
DATE: May 17, 2024

RECOMMENDATION(S):

For Information

REPORT:

The following report highlights key metrics from OSPS Front Line Patrol, the RIDE program, and Collision Statistics for April 2024.

Front Line Patrol Report:

	Platoon #1-4		Traffic/Part Time Officers	
	April 2024	April 2023	April 2024	April 2023
Highway Traffic Act:	111	128	3	27
Compliance Reports:	57	29	3	
Recorded Cautions:	43	61	6	41
Liquor Licence Act:	9	6		1
Criminal Code/ CDSA:	99	119	9	2
Other POA/By-Law:	19	9	1	3
Foot Patrol:	76	88	21	21

Reduce Impaired Driving Everywhere (RIDE):

There was a total of 11 on-duty RIDE checks in the month of April with 238 drivers checked.

The total statistics for RIDE were:

- 33 officers
- 9.6 hours
- 238 drivers checked
- 30 HTA charges/warnings

Two impaired driving charges were laid during the month.

Collision Statistics:

	April 2024	March 2024	April 2023
Total Collisions:	41	29	30
Collisions - East side	14	24	14
Collisions - West side	5	8	3
Collisions - parking lots	22	7	13
Fail to Remain Collisions	10	3	4
Collisions referred to CRC:	25	20	11
Collisions investigated by OSPS:	16	9	19

FINANCIAL/RISK IMPLICATION(S):

Nil

OPERATIONS PLAN:

“Community Safety” is one of the four strategic priorities of the Owen Sound Police Services Board. Information in this Board report supports the 2023-2026 OSPS Operations Plan’s goals: to address safety concerns identified by the community; to improve police visibility in the River District and at other priority areas; to address controlled substances, firearms, and violent crime; and, to promote road safety.

SUBMITTED BY:

Inspector Jeff Fluney



Report to the Board: Community Services

From: Inspector J. Fluney

Date: May 13, 2024

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In April 2024, The Community Services Officer engaged in the following highlights:

Continued with traditional corporate and social media for OSPS;

Launch of the Community Safety & Policing Act, #WeAreHiring, Road Safety-warmer weather, Public Safety Telecommunications Week, #InternationalDayofPink- Pink Shirt, Launch of OSPS website, NationalDayofMourning- lost lives on the job, Promotion of the Wheel & Ride spring event, Road & Traffic Updates

Community Partnership/Provincial Collaboration & Internal Committee work

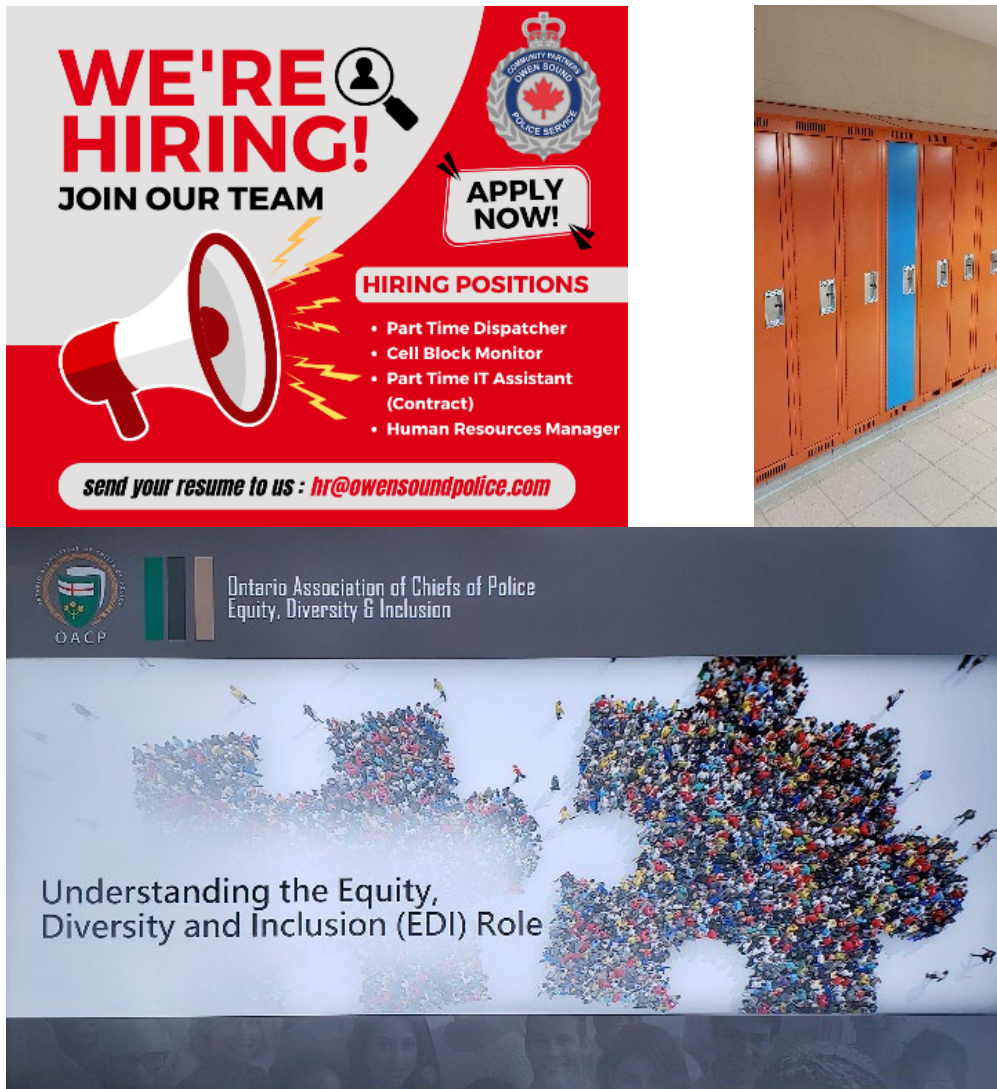
- Canada Day Celebrations
- One World Festival Planning- Community Partner
- Belong Subcommittee Meeting
- Safe Schools Community Meetings- Hillcrest
- Wheel & Ride Event 2024 Planning Team
- LEAPPS (Law Enforcement Agencies & Partners to Protect Seniors) Prov. Mtg.
- Torch Run Planning- Special Olympics Provincial
 - Torch Run Organizing Committee
- Youth in Policing Initiative-Provincial meeting
- FASD Regional Meeting

Community & School Presentations;

- Saint Dominique Savio Grade 6- acceptance and inclusion
- Alexandra- Grade 6/7- Grant- acceptance and inclusion
- St. Basil's- Grade 1- Police show and tell
- Hillcrest- Grade 7- acceptance and inclusion (understanding the seriousness of hate speech)
- OSDSS- Leadership Class- Wheel & Ride (planning)
- East Ridge grade 6- Inside Out
- East Ridge grade 7- acceptance and inclusion (understanding the seriousness of hate speech)
- St. Mary's- social media and internet safety

Training

- Equity/Diversity/Inclusion Course- OACP
- CamSafe- Belleville Police
- Social Media Online Course



(Pictures L-R- We are Hiring Blitz, The Blue Locker Project at East Ridge (Hate Crime Grant), EDI Conference- OACP)



REPORT TO THE OWEN SOUND POLICE SERVICES BOARD

SUBJECT: Lost Hours and Training – April 2024
TO: Chair and Members of the Owen Sound Police Services Board
DATE: May 1, 2024

RECOMMENDATION(S):

For Information

REPORT:

The following report highlights key metrics from OSPS full time members for April 2024, including lost hours due to leave from sick time, short term disability (STD), and Workplace Safety and Insurance Board (WSIB), as well as training opportunities.

Lost Hours:

Month/Year	SICK/STD			WSIB		
	Number of Fulltime Members	Total Number of Shifts (complete and partial)	Total Number of Hours	Number of Members	Total Number of Shifts (complete and partial)	Total Number of Hours
April 2024	17	60	588	2	32	236
March 2024	14	51	425	2	46	300
April 2023	7	8	76	3	40	320

Training:

Members attended the following courses:

- Three supervisors attended Incident Command training in Walkerton
- One member attended the Major Case Management course in York
- One member attended the Commercial Motor Vehicle enforcement course in Wiarton
- One member attended the search warrant course at OPC
- Sergeants and A/Sergeants attended in service supervisor training on the new CSPA, risk management, incident command and records management.
- One recruit continued their Basic Constable Training at OPC

FINANCIAL/RISK IMPLICATION(S):

The loss of scheduled work hours is a potential financial risk and is monitored to ensure a balance with members' physical and mental wellbeing. Financial resources are required to provide ongoing member training which is an essential to updating qualifications, knowledge, and ultimately organizational risk mitigation.

OPERATIONS PLAN:

"Our Members" is one of the four strategic priorities of the Owen Sound Police Services Board. Information in this Board report supports the 2023-2026 OSPS Operations Plan's goals: to promote members' mental and physical wellbeing; and, to promote professional development and training opportunities for all members.

SUBMITTED BY:

Inspector Jeff Fluney

REPORT TO THE OWEN SOUND POLICE SERVICES BOARD

SUBJECT: Records, Courts, and Bylaw Report – April 2024

TO: Chair and Members of the Owen Sound Police Services Board

DATE: May 29, 2024



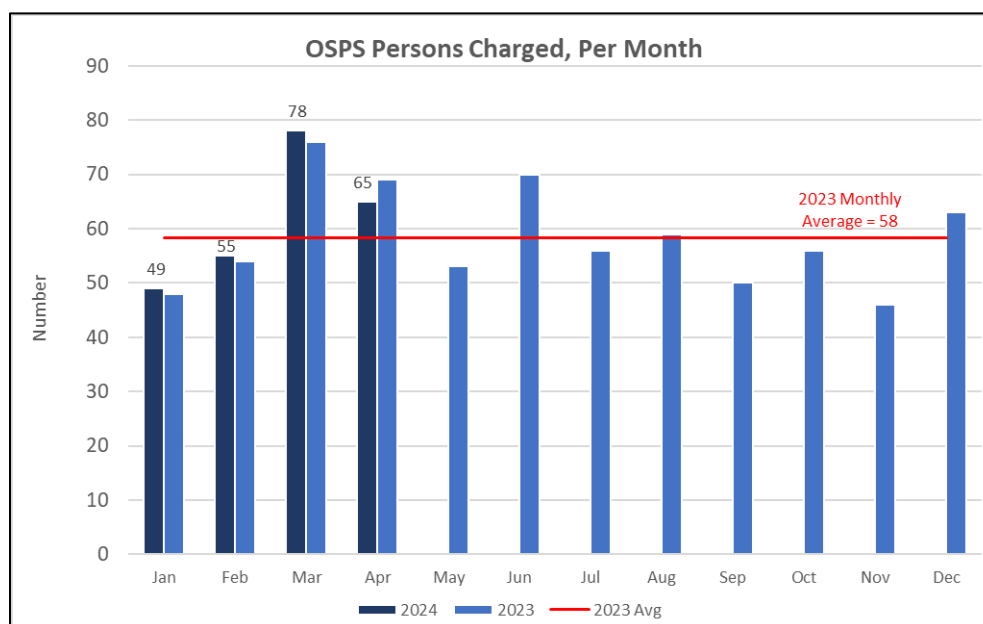
RECOMMENDATION(S):

For Information

Report:

Records – April 2024:

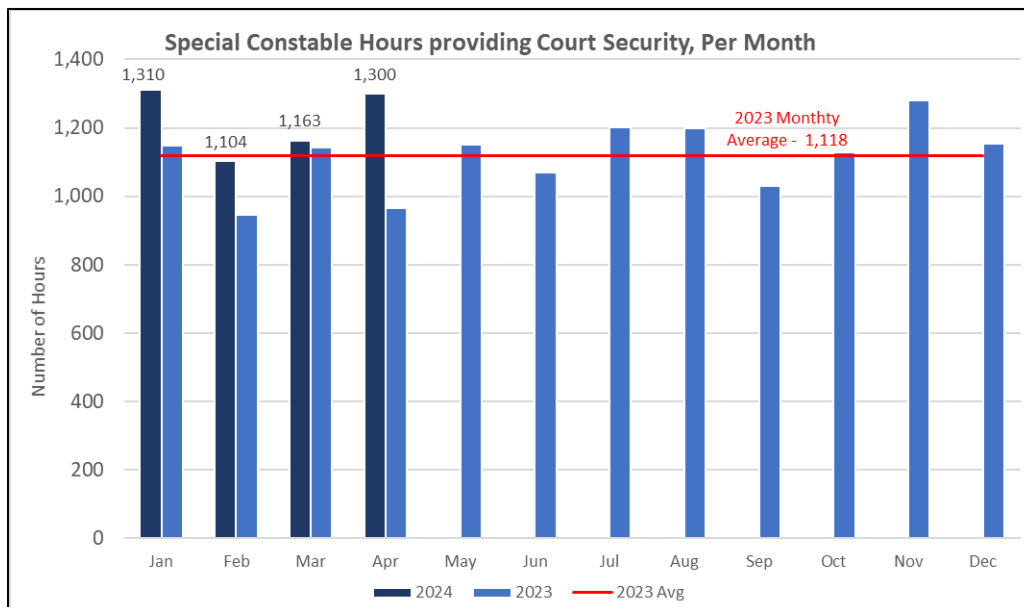
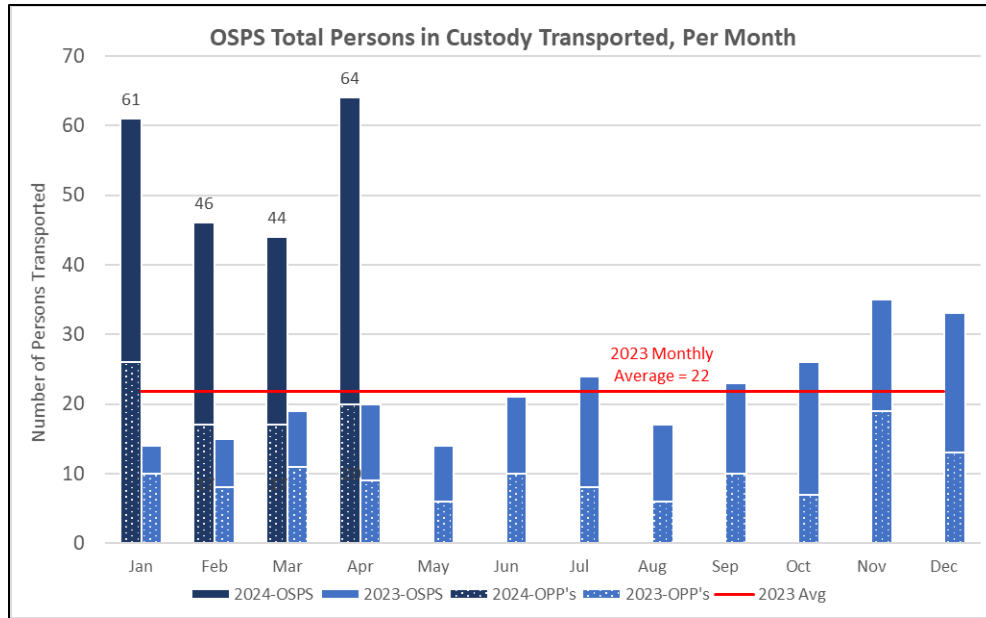
	This Month April 2024	Previous Month March 2024	% Change	Same Month Previous Year April 2023	2024 Year-to-Date Jan.1-Apr.30, 2024	2023 Year-to-Date Jan.1-Apr.30, 2023	YTD % Change
Records Services							
Bulk Record Check Searches	9,532	8,330	14.4%	7,655	35,582	32,616	9.1%
Executed Warrants	46	120	-61.7%	47	275	192	43.2%
Persons Charged*	65	78	-16.7%	69	247	247	0.0%



The Owen Sound Police Service continues with a Bail Compliance and Warrant Apprehension (BCWA) project with provincial grant funding. There was a decrease in April 2024 of warrant executions however this is a result of the number of warrants that had already been executed in the previous month. Officers are still focusing on outstanding warrant arrests and checking for release condition compliance on charged persons.

Courts – April 2024:

	This Month April 2024	Previous Month		Same Month Previous Year April 2023	2024 Year-to-Date Jan.1-Apr.30, 2024	2023 Year-to-Date Jan.1-Apr.30, 2023	YTD % Change
		March 2024	% Change				
Court Services							
Total Custodies Transported	64	44	45.5%	20	215	68	216.2%
OPP	20	17	17.6%	9	80	38	110.5%
OSPS	44	27	63.0%	11	135	19	610.5%
Video/Appearances	57	78	-26.9%	46	269	195	37.9%
Special Constable Hours	1,300	1,163	11.7%	966	4,876	4,201	16.1%



All Ontario and Superior Courts of Justice for the Owen Sound Courthouse remain as hybrid courts. The majority of custody court appearances still remain virtually either from the police service or correctional facility however the number of in-person custody court appearances is increasing in 2024. Many of these in-person custody appearances are to facilitate timely bail hearings and resolutions. This results in additional Special Constable hours required to cover those court appearances.

Bylaw – April 2024:

Awaiting confirmation that the new Taxi By-law has been amended and approved. Inquires from the Taxi companies on when new rates are in effect.

Financial/Risk Implication(s):

Providing court security and transporting persons in custody comes with inherent risk, while the efficient and accurate processing of judicial documentation is foundational to community safety. The Owen Sound Courthouse serves all of Grey County, however court security is the responsibility of the Owen Sound Police Service. OSPS strives to maintain a balance of staffing that best aligns with the changing workload demands, member wellness, and contracted client expectations.

OPERATIONS PLAN:

The administrative services within Records, Courts, and Bylaw are essential components of the OSPS Mission to deliver high quality policing services that strengthen public safety and community wellbeing. Community Safety and Sustainability are two of the four strategic priorities of the Owen Sound Police Services Board. As part of the Operational Plan, Court security costs will be assessed and reviewed annually to advocate for a sustainable police funding model.

ATTACHMENT(S):

Nil

SUBMITTED BY:

Krista Fluney, Director, Civilian Services

REPORT TO THE OWEN SOUND POLICE SERVICES BOARD

SUBJECT: Owen Sound Emergency Communications Centre (OSECC) - April 2024

TO: Chair and Members of the Owen Sound Police Services Board

DATE: May 29, 2024



RECOMMENDATION(S):

For Information

Report:

Human Resources – April 2024: During April, all part-time Dispatchers hired in the Fall training class completed their mentorship and are now successfully working on their own. The Winter training class also completed classroom training in April, and are continuing their mentorship. During April, one of the recently trained part-time Dispatchers resigned, bringing part-time vacancies up to 5. However, twelve interviews were conducted in April and 5 candidates are currently in the background-check hiring phase. It is anticipated a new class will be training in June.

911 Calls – April 2024: There were 5,025 emergency calls incoming from the 911 phone line to the OSECC in April, representing an average of 168 calls/day over this past month. This is up by 8% from the average rate of 155 calls/day in March, but down 16% in total 911 call volume year-to-date compared to 2023. Most other 911 metrics show a similar pattern, with an increase in April from the previous month, but year-to-date volumes down from 2023.

Computer Aided Dispatch (CAD) Events – April 2024: Calls that are dispatched through CAD come from a variety of sources such as the non-emergency phone line, walk-ins, officer generated, as well as the 911 phone line. In April there were a total of 5,008 calls dispatched through CAD by the OSECC - an average of 167 calls/day or an overall increase from March of 3%. Compared to March, there was a significant reduction in calls dispatched for Grey County Transportation (-79%) and OSPS dispatched calls declined slightly (-4%). Offsetting this however, the volume of fire calls dispatched in April and other police calls increased (13% and 6% respectively).

So far year-to-date, the overall volume of dispatched calls within OSECC is down by 6% compared to this same time last year. Year-to-date, the volume of dispatched fire calls are up by 7%. As the warmer season approaches, increased demand in dispatch is anticipated over the coming months.

Information Technology (IT) Infrastructure – April 2024:

- In April, the IT department ran a competition for a vacant part-time position which included skill-testing. Approximately 50 applicants applied. The successful candidate is starting in mid-May.
- The OPP Interop certification for a Province-wide new radio system for OPP was completed in April, with final programming by OPP to be conducted in May.
- IT has been involved with the on-going renovation of the new Communication Centre, with recent discussions on desk layout and equipment requirements.

- There is extensive documentation for submissions and discussions with vendors for NG911 onboarding of OSECC and our hosted clients.
- A new microwave system at the Owen Sound Court House was installed in April for improved network performance with OSPS and additional redundancies for Court Case Manager and courthouse security Special Constables.

Financial/Risk Implication(s):

Risk management and contingency planning are integral to the day-to-day operations of a Public Safety Answering Point (PSAP). While the OSECC continues to grow and evolve, OSPS strives to maintain a balance of staffing that best aligns with workload demands, member wellness, emergency response standards, and contracted client expectations.

OPERATIONS PLAN:

Within the 2023-2026 OSPS Operations Plan, six unique actions have been identified as important to reach towards the goal of fostering a sustainable emergency communication centre. In addition, monitoring and publishing emergency response times to priority calls is part of the goal to address safety concerns identified by the community.

ATTACHMENT(S):

- OSECC Monthly Report – April 2024

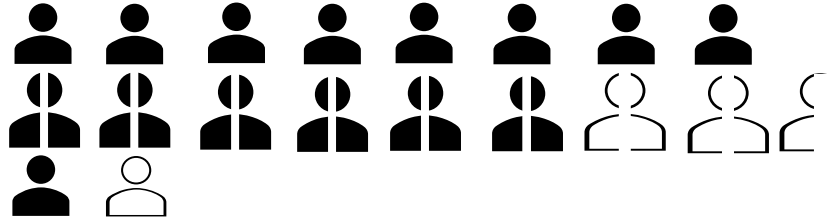
SUBMITTED BY:

Suzanne Bell-Matheson, Director, Corporate Services
Chris Hill, Director, Information Technology
Marg Gloade, Strategic Analyst

OSECC MONTHLY REPORT – MARCH 2024

HUMAN
RESOURCES

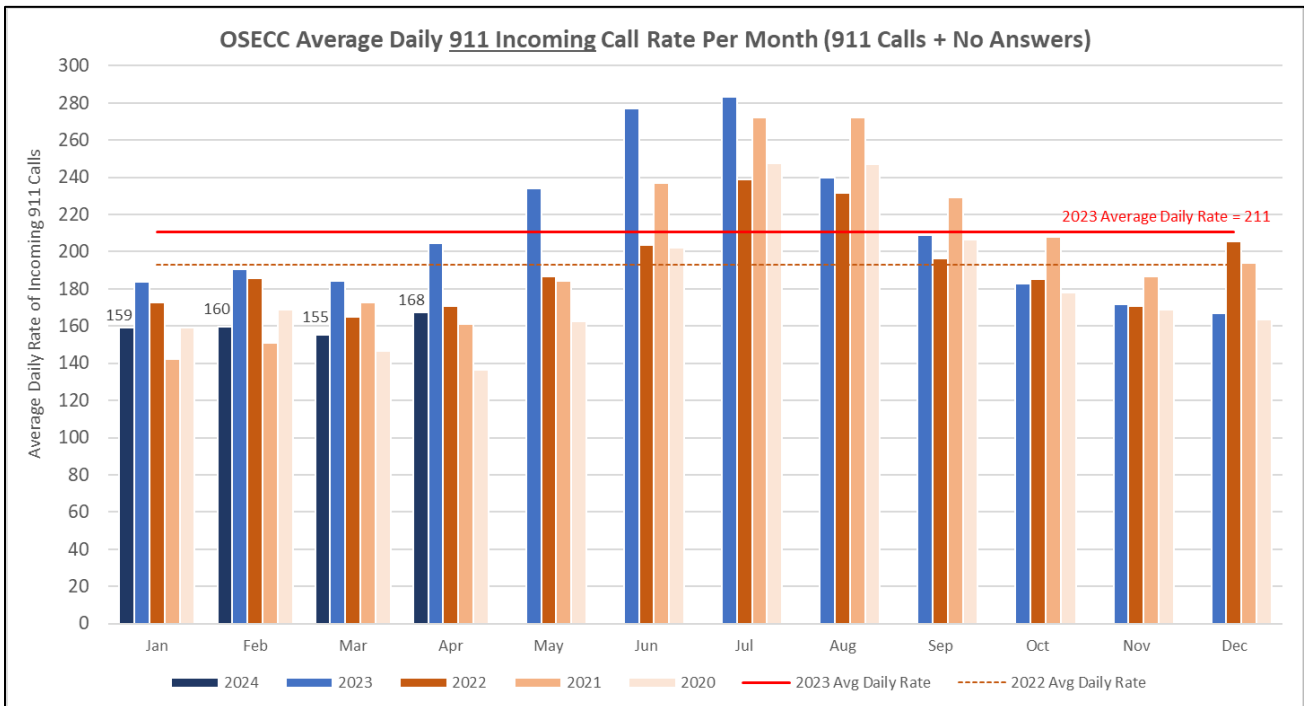
FT Communicator:
PT Communicator:
Switchboard Op.:



OSECC Human Resources											
2024	Authorized Positions		Actual People		Hires		Departures (Resignation, Retirement, Discontinued)		Vacancies		Mandatory OT (Hours)
	FT	PT	FT	PT	FT	PT	FT	PT	FT	PT	
Jan-24	8	17	8	14	0	0	0	0	0	3	426
Feb-24	8	17	8	14	0	0	0	0	0	3	290
Mar-24	8	17	8	13	0	0	0	1	0	4	360
Apr-24	8	17	8	12	0	0	0	1	0	5	304
2024 Year-to-Date:					0	0	0	2	--	--	1380

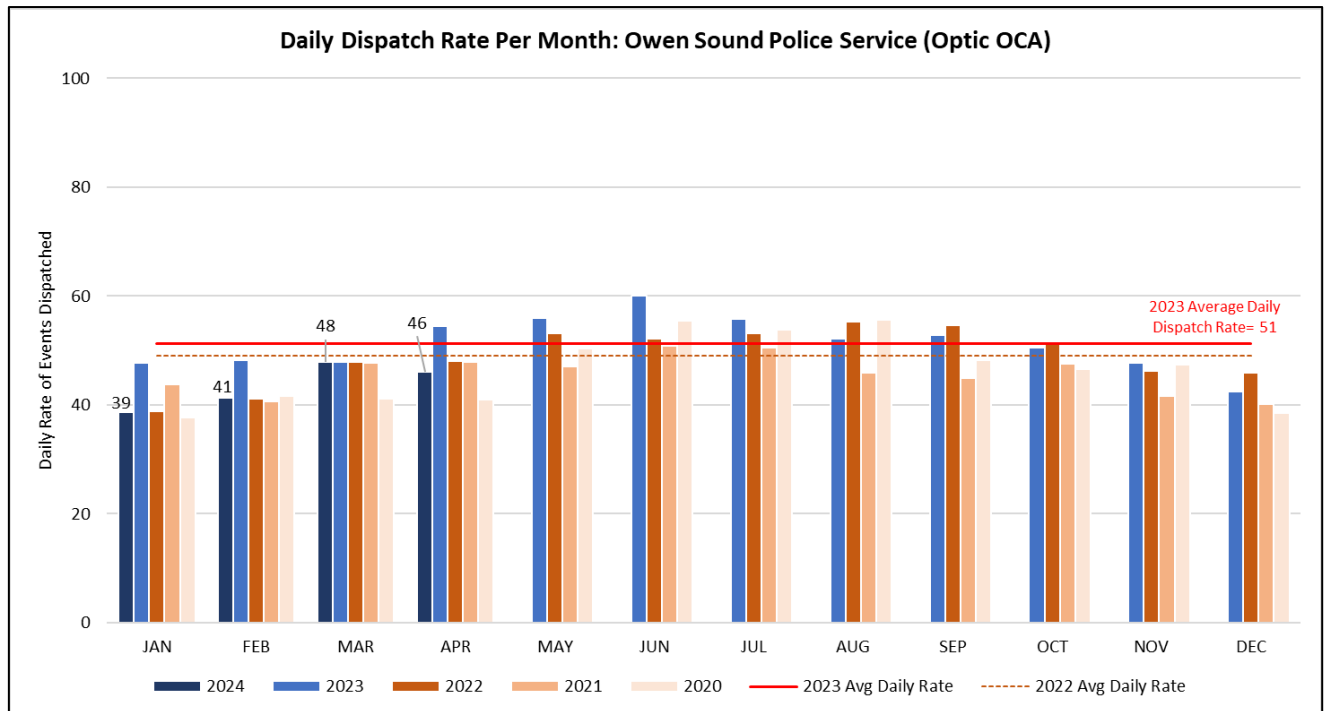
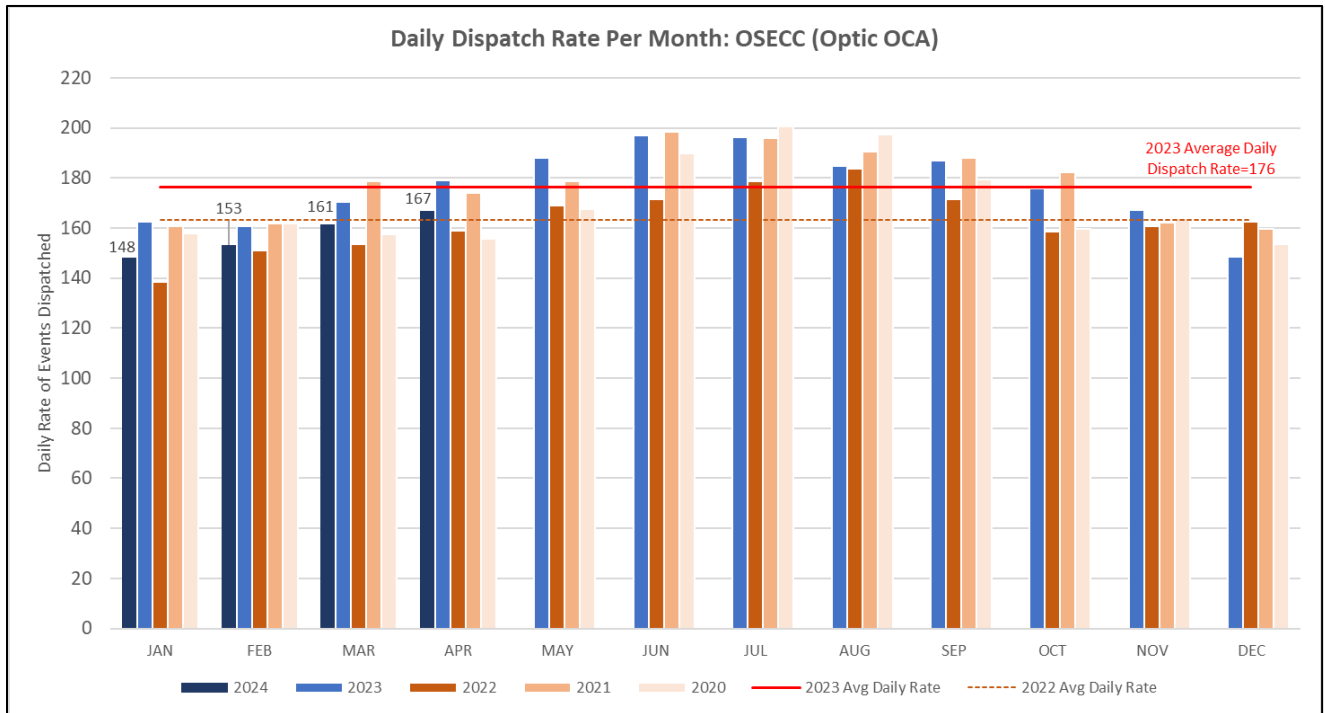
911 CALLS TO OSECC

Source: Bell Flex reports	This Month April 2024	Previous Month March 2024		Same Month Previous Year April 2023	2024 Year-to-Date Jan.1-Apr.30, 2024	2023 Year-to-Date Jan.1-Apr.30, 2023	
		March 2024	% Change			Jan.1-Apr.30, 2023	% Change
All Incoming 911 Calls (Number)	5,025	4,815	4.4%	6,132	19,398	22,878	-15.2%
Avg Daily Rate	167.5	155.3	7.9%	204.4	160.3	190.7	-15.9%
No Answer 911 Calls (Number)	420	391	7.4%	934	1,611	3,338	-51.7%
Answered 911 Calls (Number)	4,605	4,424	4.1%	5,198	17,787	19,540	-9.0%
Avg Daily Rate	153.5	142.7	7.6%	173.3	147.0	162.8	-9.7%
Transferred to Secondary PSAP (Number)	3,322	3,120	6.5%	3,658	12,939	14,107	-8.3%
Dispatched by OSECC (Number)	1,283	1,304	-1.6%	1,540	4,848	5,433	-10.8%
Avg Daily Rate	42.8	42.1	1.7%	51.3	40.1	45.3	-11.5%



DISPATCHED CAD EVENTS IN OSECC

Source: OPTIC's OnCallAnalytics	This Month April 2024	Previous Month		Same Month	2024	2023	% Change
		March 2024	% Change	Previous Year April 2023	Year-to-Date Jan.1-Apr.30, 2024	Year-to-Date Jan.1-Apr.30, 2023	
All CAD Events in OSECC (Number)	5,008	5,003	0.1%	5,365	19,049	20,181	-5.6%
All Police (inc. OSPS)*	4,524	4,429	2.1%	4,795	16,677	17,766	-6.1%
All Fire	450	411	9.5%	494	1,732	1,606	7.8%
Grey County Transport	34	163	-79.1%	76	640	809	-20.9%
OSPS	1,383	1,486	-6.9%	1,636	5,266	5,952	-11.5%
All CAD Events in OSECC (Avg Daily Rate)	166.9	161.4	3.4%	178.8	157.4	168.2	-6.4%
All Police (inc. OSPS)*	150.8	142.9	5.5%	159.8	137.9	148.1	-6.9%
All Fire	15.0	13.3	12.8%	16.5	14.3	13.4	6.7%
Grey County Transport	1.1	5.3	-79.2%	2.5	5.3	6.7	-20.9%
OSPS	46.1	47.9	-3.8%	54.5	43.5	49.6	-12.3%





Report to the Board: Chief 's Activities April 2024

From: Chief C. Ambrose
Date: Friday May 24, 2024

- HR Interviews for several positions – 30.5 hours
- Grey Bruce Police Leaders Call – 1 hour
- OSECC - 12 hours
- Sergeant and In Service Training days – 6.5 hours
- OSPS Website Design/Update – 1 hour
- City Council Meetings – 5.5 hours
- OACP Board Meeting – 1.5 hours
- OSECC Reno meeting – 1 hour
- Owen Sound Criminal Court Meetings- 3 hours
- Brightshores Crisis Police and ER Education session – 4 hours
- Procedure review – 5 hours
- CSWBP Crime Prevention Table meeting – 1 hour
- Inspector of Policing and I O P data collection discussions – 1 hour
- West Region Ontario Court of Justice Planning Day London – 1 day
- Community Drug and Alcohol Strategy meeting – 1.5 hours
- Carleton University Research Project meeting – 1 hour
- Grey Bruce Poverty Task Force meeting – 1 hour
- Georgian College Placement meeting – 1 hour

**SAVE THE
DATE!**

DIVERSITY & BELONGINGNESS CONFERENCE



**WEDNESDAY,
SEPTEMBER 25,
8:30 AM - 4:45 PM**

Harry Lumley Bayshore
Community Centre
1900 3rd Ave E, Owen
Sound, ON N4K 2M6

Join us for a conference on
Diversity, Inclusiveness
and Belonging. Speakers
and more details to be
announced!

Presented by:



Shine On

